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What characterizes academic research about cloud computing? – a research profiling approach

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‘*Since its emergence around 2007 the topic (cloud computing) has exploded in interest within academic and technical literatures (…) It is difficult to fully make sense of this diverse set of publications.’*

(Venter and Whitley 2012, p. 2)

Objective of the presentation

- Present a large-scale **research profile** of cloud computing published on the ISI – web of science between 2006 and 2011

- Examine the degree to which current concerns of corporate users of cloud computing (as presented by Venters and Whitley 2012) are also becoming the concerns of academic researchers

Traditional Literature Review	Research Profiling
Micro focus (paper-by-paper)	Macro focus (patterns in the literature as a body) using search engines (ISI, Scopus) and text-mining software
Narrow range (~20 references)	Wide range (~20 – 20,000 references)
Tightly restricted to the topic	Encompassing the topic + related areas
Text discussion	Text, numerical, and graphical depiction
How, why	Who, what, when, where

Porter et al. (2002, p. 353)

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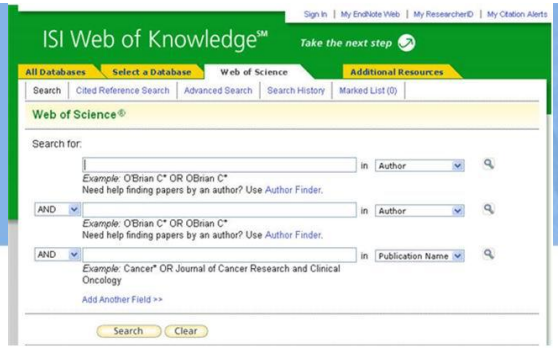
Case study: What characterizes research on cloud computing published on the ISI Web of Science?



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Search engine: ISI Web of Knowledge

- Contains Science Citation Index (SCI), Social Science Citation Index (SSCI) and Arts & Humanities Citation Index (A&HCI)

- The ISI Database is a gold standard by which national governments (e.g. USA, UK, Australia) evaluate national R&D performance.

- SCI offers dense coverage of most areas of science, and is cleanly and uniformly structured.

Limitations: no books (486 cloud books on Amazon), some important papers (Armbruster et al 2010) not registered, stringent citation counts

Source: Porter & Cunningham (2005, p. 356)

Search procedure in ISI WoS

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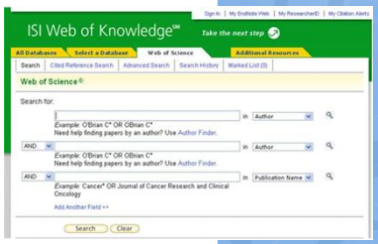
- Initial search string for finding publications about cloud computing: cloud computing*, Cloud comput*, cloud-based*, cloud service*, PaaS*, IaaS*, SaaS*, cloud*, the cloud*

- Reduced search string after iterative testing and elimination of inefficient search terms: cloud computing*, cloud-based*, cloud service*, PaaS*, SaaS*, IaaS*

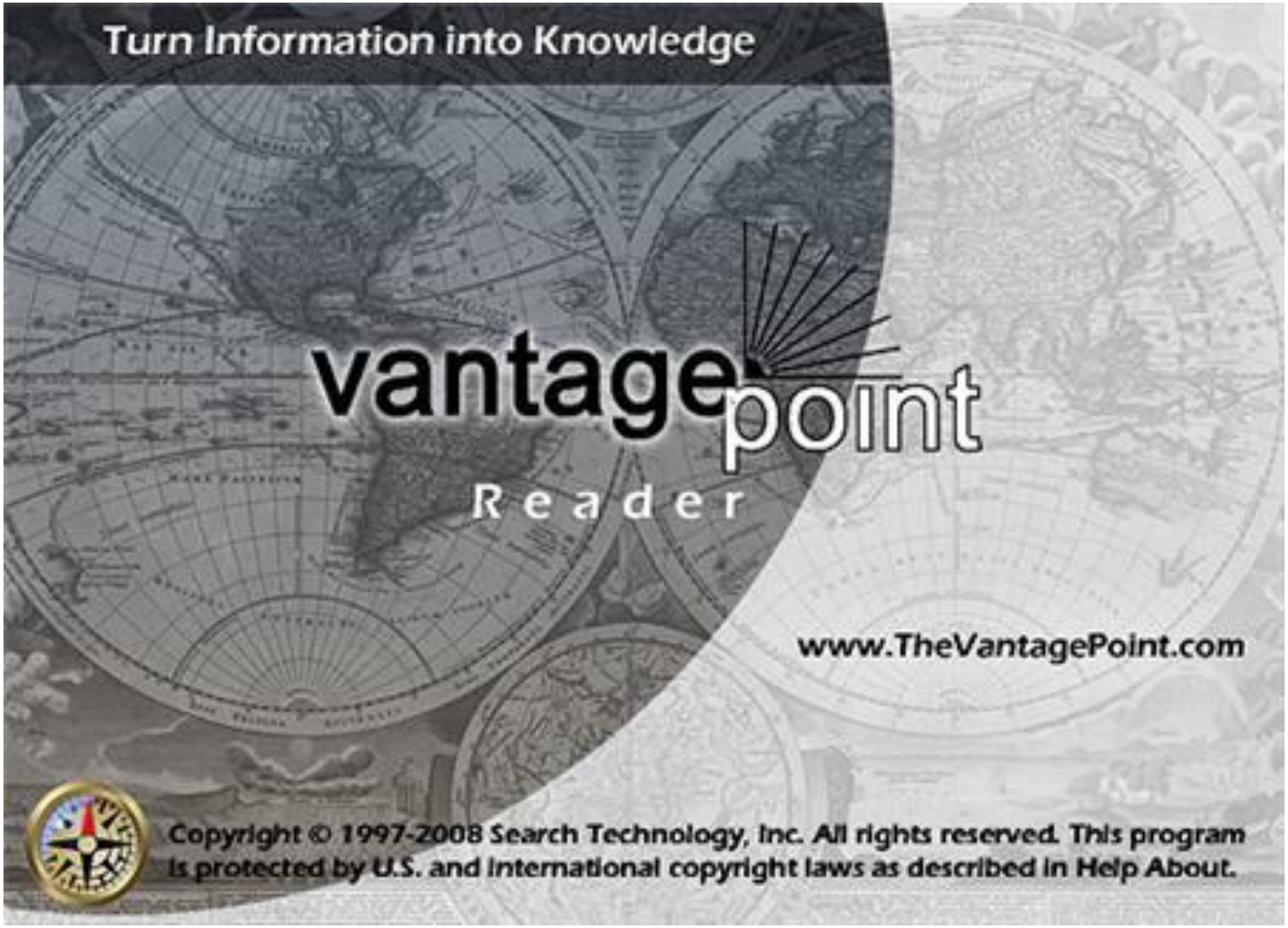
- Search restricted to publication titles

- Restriction to largest ISI categories: Computer science, engineering, telecommunications & Business economics

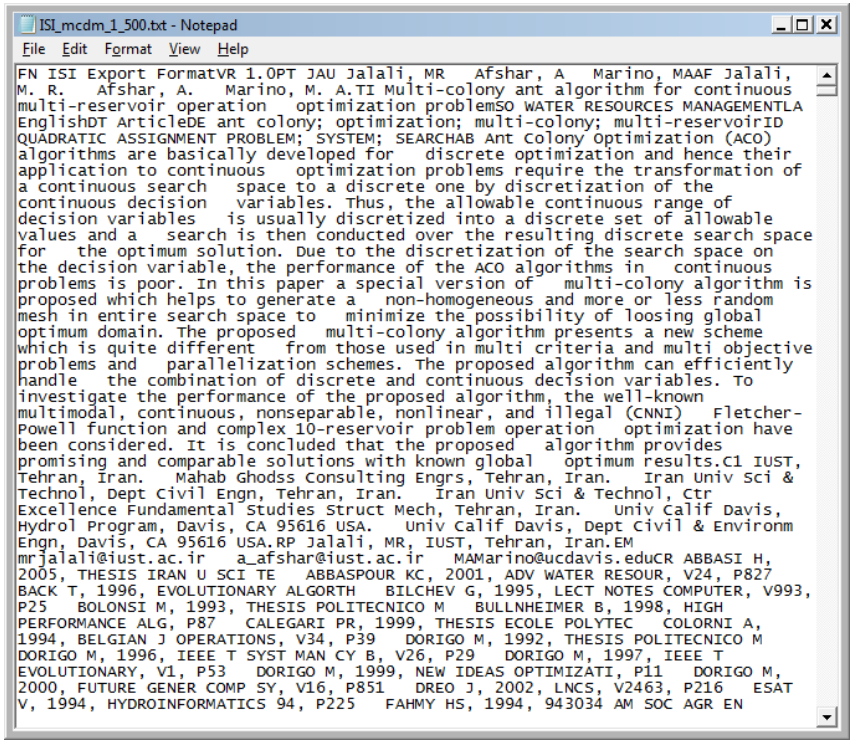
➢ Number of publications after initial search: 1224

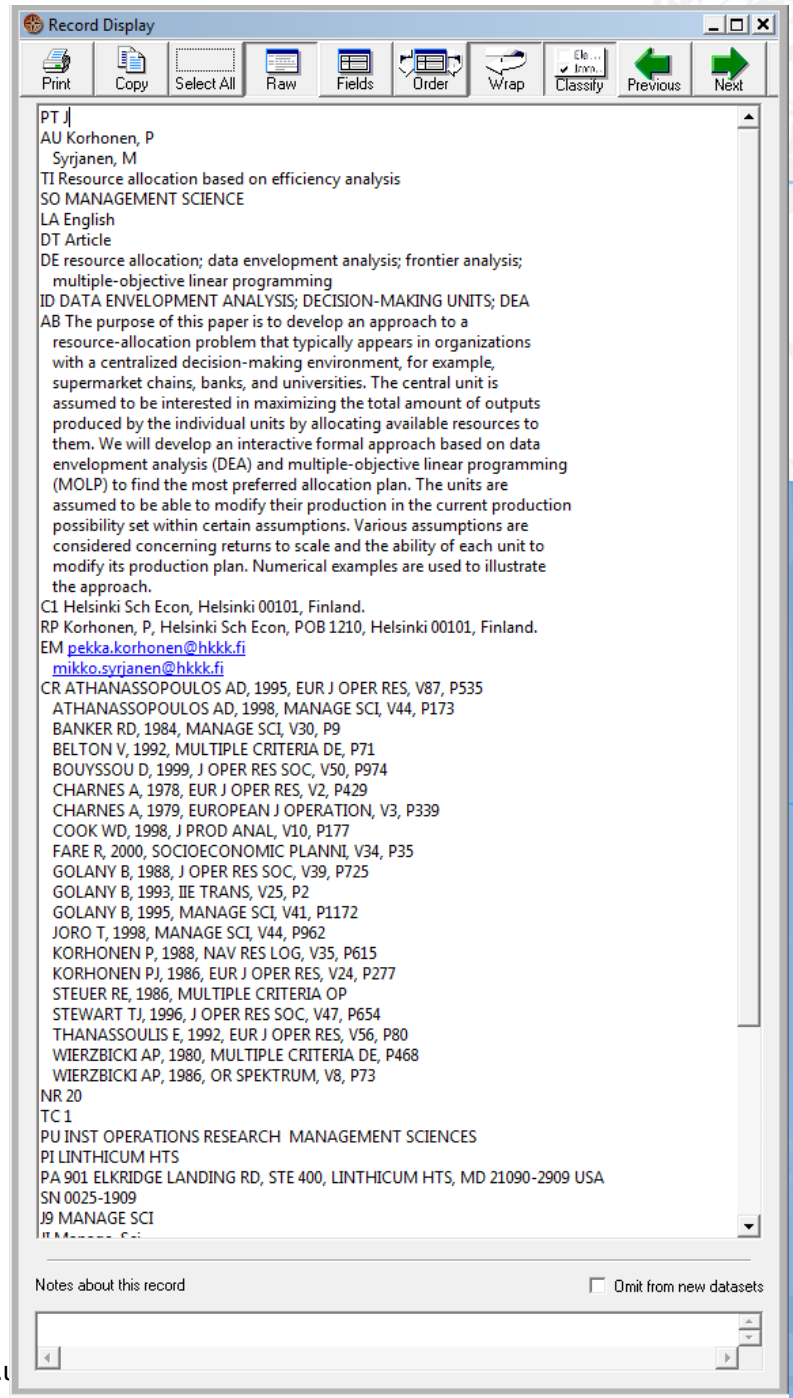


The text mining tool



The search result from ISI is saved and imported to Vantagepoint software
The bibliographic information of each article is nicely “fielded” in the text-mining tool





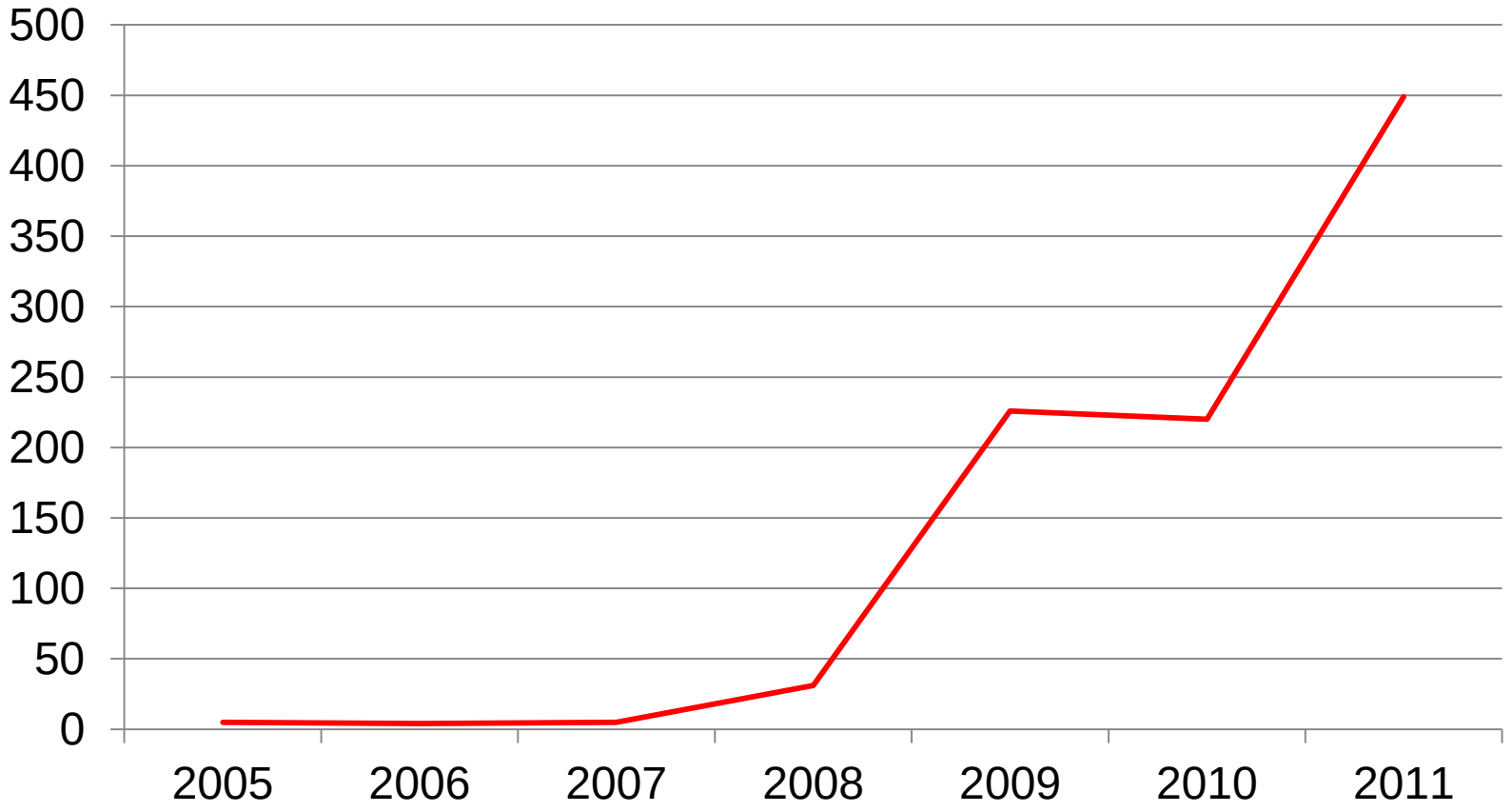
Analysis – part 1

– How is the field growing?

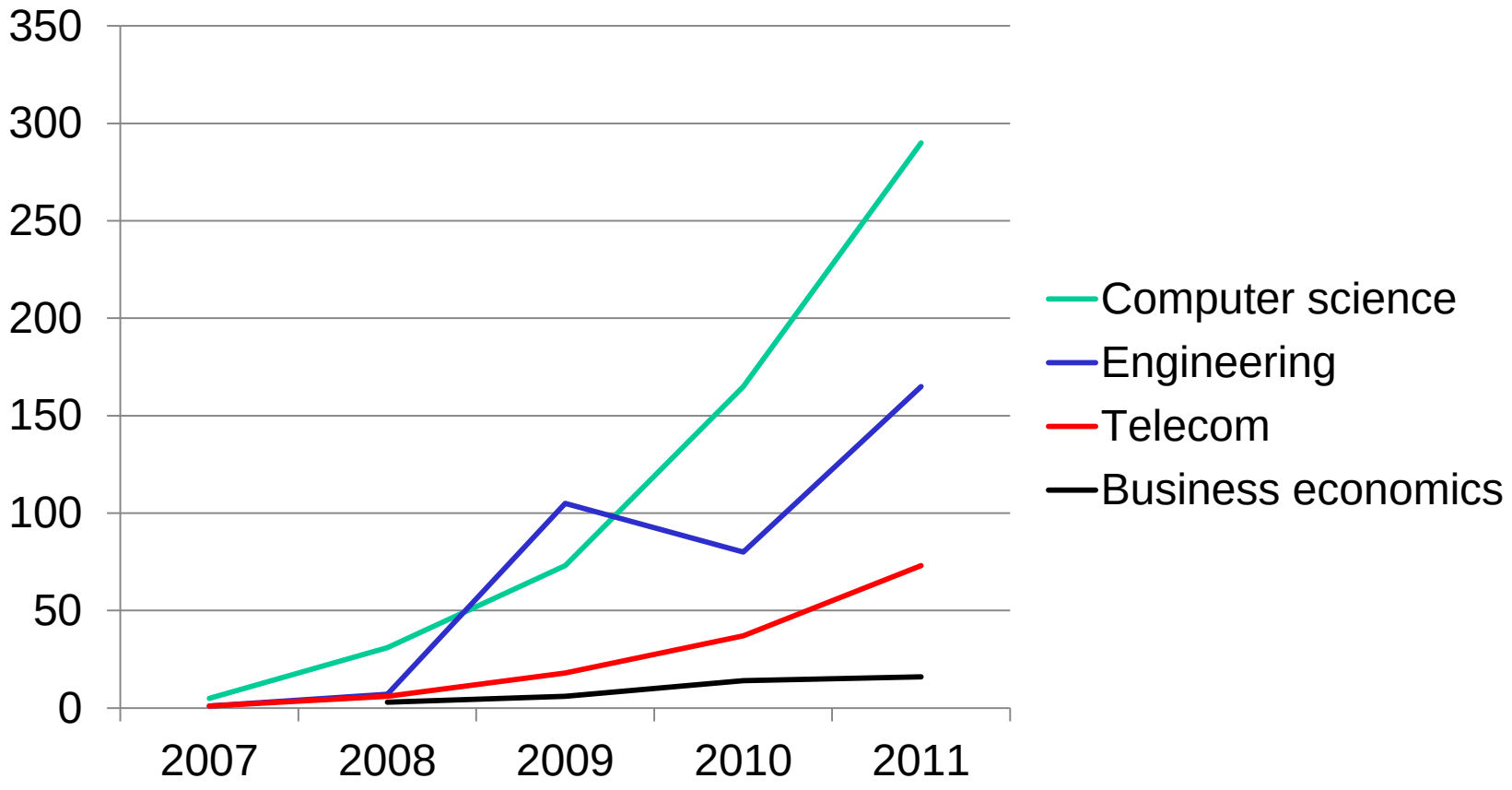
– What disciplines, instututions & authors are the most prolific contributors?

-Are there dominant research groups and if so where are they?

Publications with ‘cloud computing’ or equivalent in title - raw count



Disciplinary fields and their development



Publication outlets with papers about cloud computing (*average no. of papers per outlet 1,8)*

	# outlets	% of total
# outlets with 1 paper	**415**	**68**
# outlets with 2 papers	101	17
# outlets with 3 papers	33	5,4
# outlets with 4-10 papers	48	7,8
# of outlets with 11-20 papers	6	0,9
# of outlets with >20 papers	1	0,2
Total	608	100%

Distribution of ISI-WOS citations

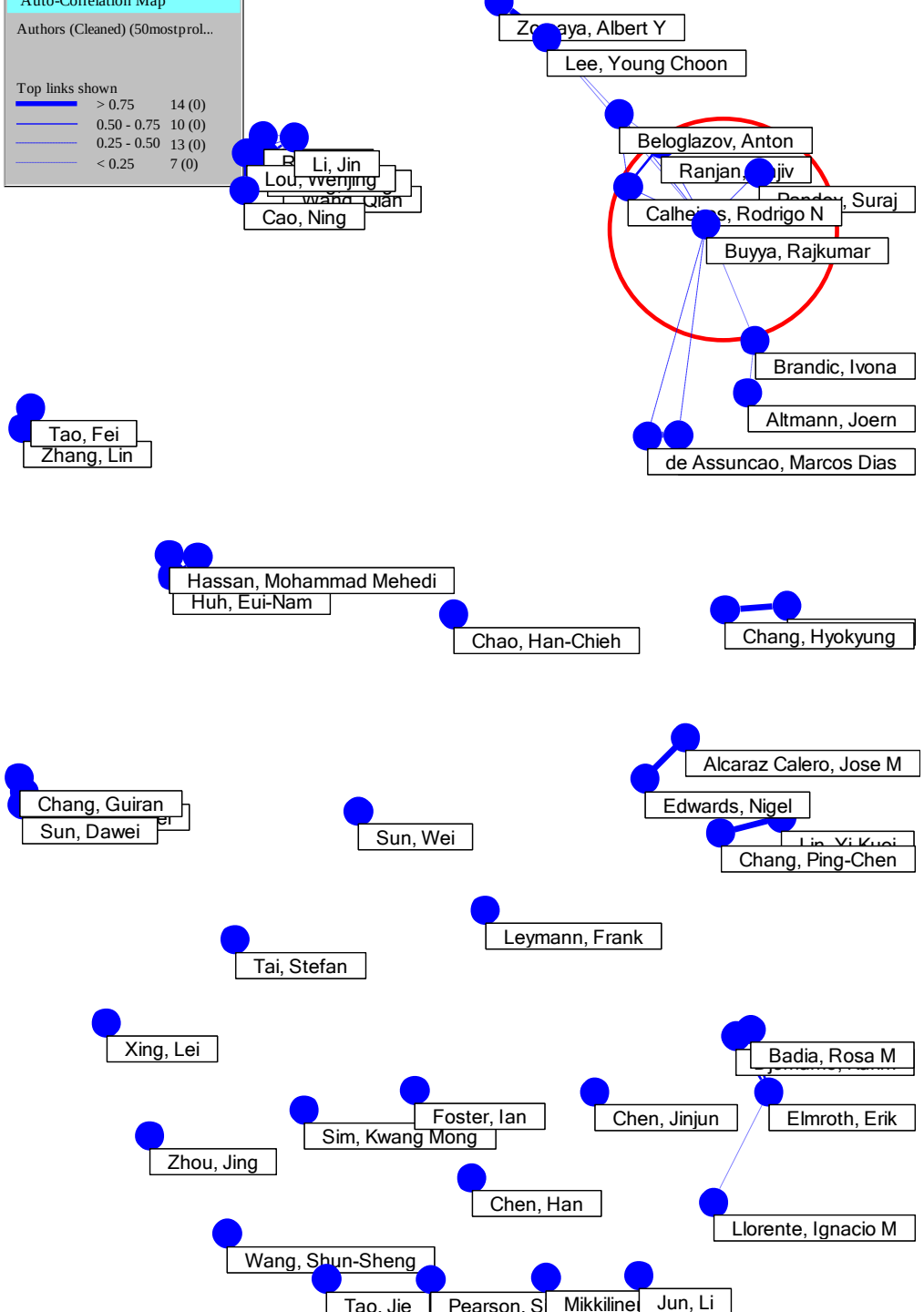
# Citations	# papers	% of total
0	854	76
1	115	10
2	52	5
3-10	75	7
11-20	11	1
21-50	6	0,6
194	1	0,08
Total	**1108**	**100%**

10 most prolific authors and institutions

Author	# records	Institution	# records
Buyya, R. (Univ. Melbourne)	25	Univ. Melbourne	27
Lou, W. (Worcester Polytech, USA)	11	Tsingua Univ.	18
Ren, K. (Guangzhou Univ.)	11	Univ. Elect Sci & Tech. China	18
Wang, Cong (Worcester Polytech)	10	Fujitsu Ltd	16
Hassan, M. M. (Kyung Hee Univ, S. Korea)	8	IBM Corp	15
Huh, E. (Kyung Hee Univ, S. Korea)	8	Wuhan Univ.	14
Wang, Quian (Guangzhou Univ)	7	Kyung Lee Univ.	11
Brandic, I. (Vienna Univ Technol)	6	IIT	10
Li, J. (IIT)	6	Microsoft Corp	10
Mikkelini, R. (Kawa Objects Inc)	6	Beijing Univ Posts & Telecommun	9
% of total publications (1108)	8,8%	Sum	13,5%

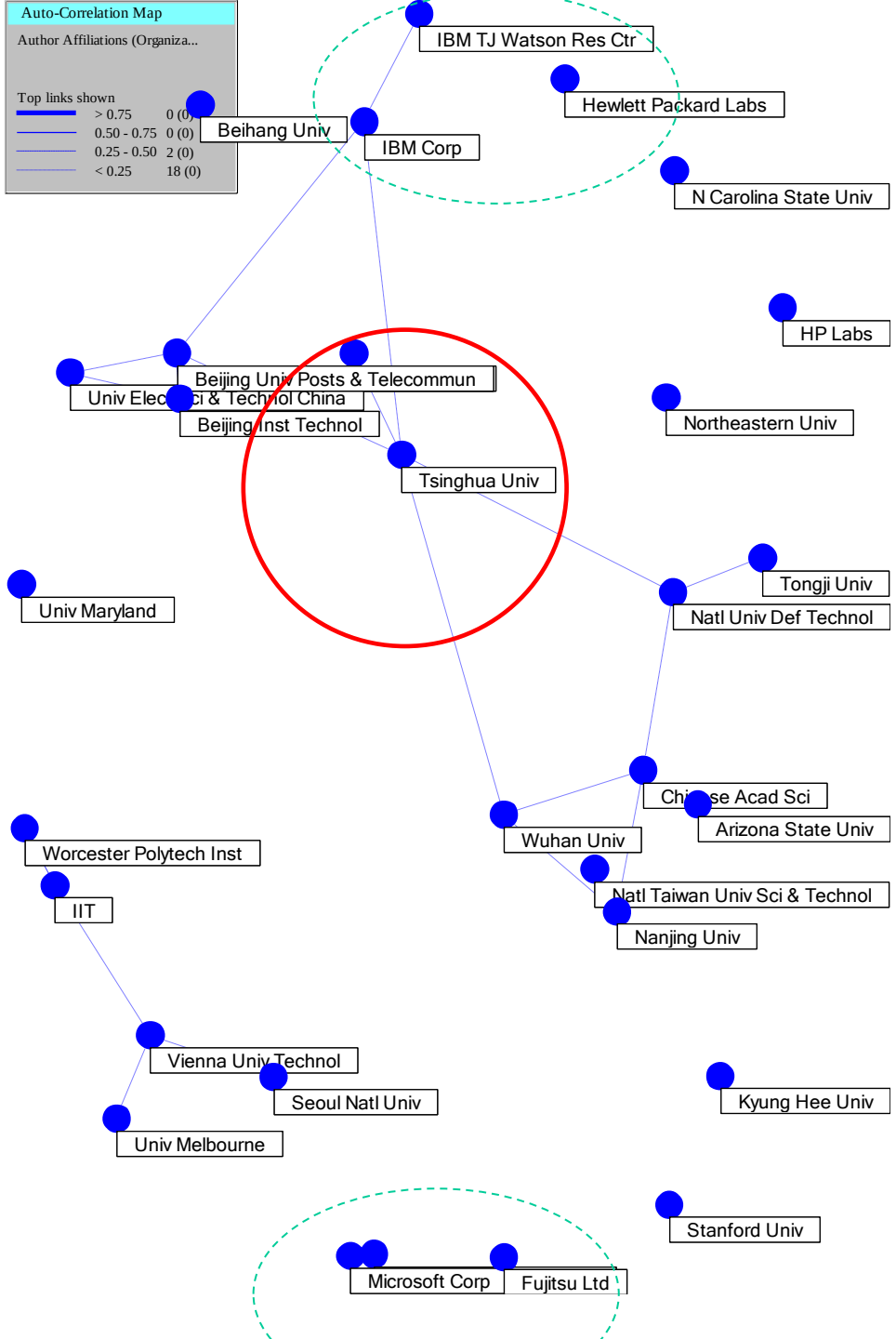
Collaboration map of 50 most prolific authors (>3 records

- Lines and distance between nodes indicate degree to which authors occur as authors in the same article abstracts



Collaboration map of 50 most prolific institutions (>3 records

- Lines and distance between nodes indicate degree to which institutions occur as contributors in the same article abstracts



Analysis part 2: a text mining approach

Which are the key academic research dimensions in cloud computing?

Do these reflect Venter & Whitleys 2012s seven dimensions of ‘cloud desires’ (which are based on interviews from the corporate sector)

What are the trends right now?

Keyword extraction and data cleaning of ISI-WoS dataset

1. Words in abstracts, keywords and titles were extracted from all 1108 records in the cleaned dataset. **Total: 19977 words**

   – Words from abstracts and titles extracted by VP NLP function - Word separation, removal of stop words (the, that, who, etc)

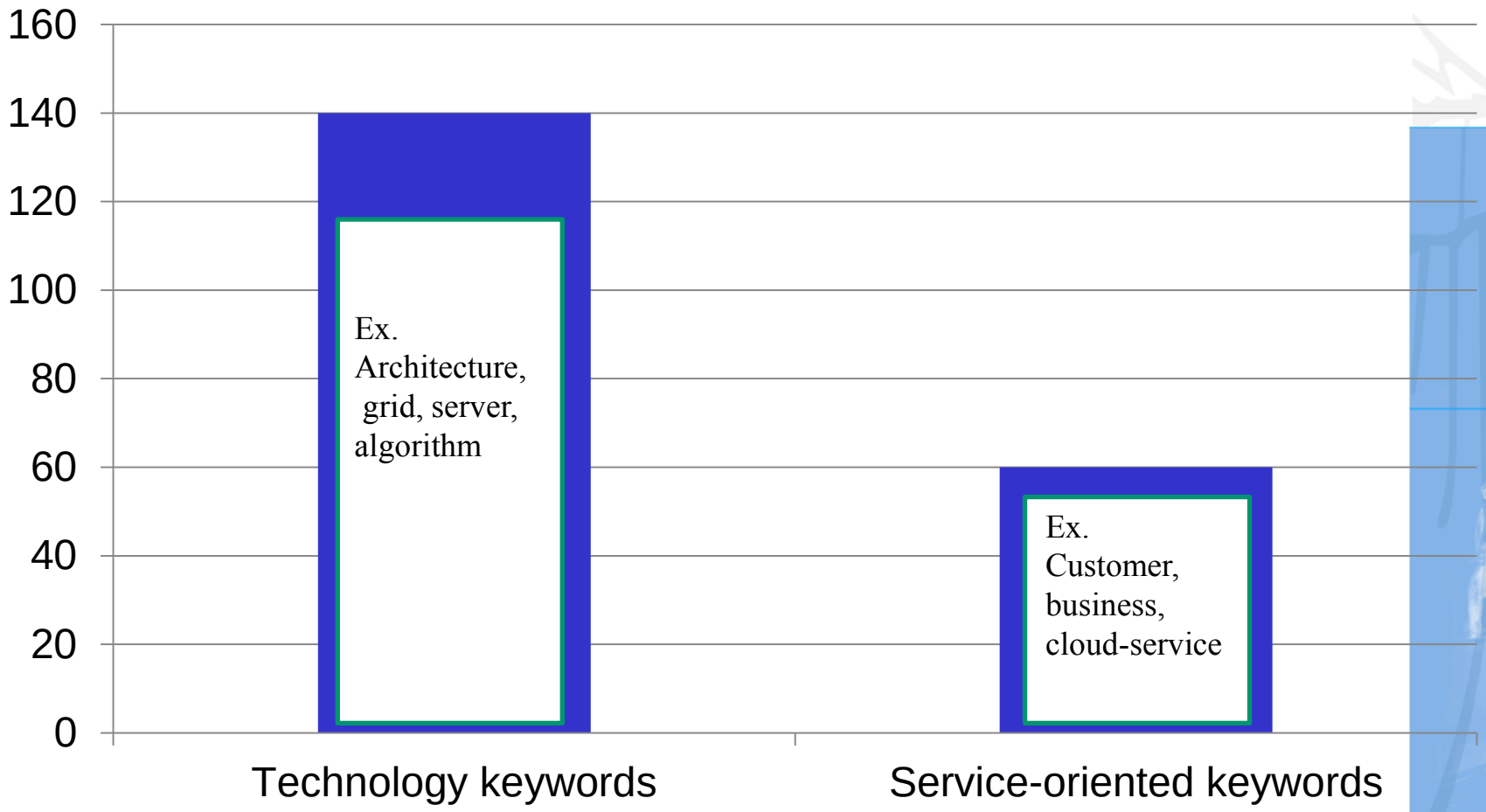
2. Combination of equivalent terms (*platform* and *platforms)* – using word stemming filters in VP. Manual removal of remaining equivalents **total: 18031**

3. Removal of main search words, names of countries & companies + trivial words. **Total: 18009**

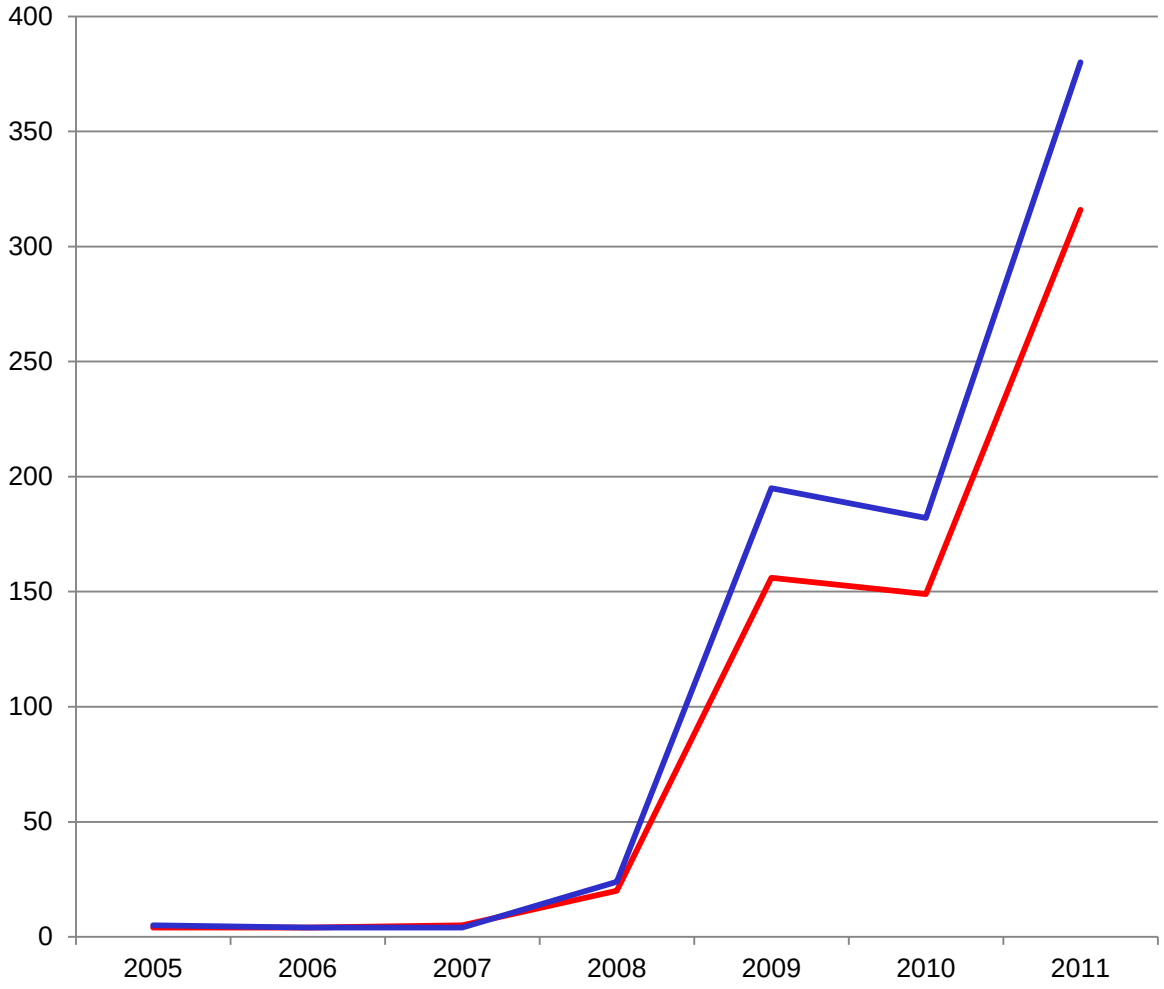
Most frequent keywords in cleaned list

Top 5 Keywords	#Records	# Instances
Service	372	591
User	187	275
Environment	168	249
Secure	123	177
Infrastructure	109	149

Distribution of ‘technology keywords’ and ‘service keywords’ – among 200 top occurring keywords (>15 records) in ISI-WoS dataset



Occurrence of ‘service-oriented’ and ‘technology-oriented’ keywords in publications about cloud computing 2005-2011



Claims about cloud computing based on insights from corporate sector (Venters and Whitley 2012, p. 3)

The technological dimensions of cloud desire	
Equivalence	Receive technical services that are equivalent to locally running services
Variety	Receive service that provides variety with respect to relevant use
Abstraction	Receive technical services that abstracts away unnecessary complexity
Scalability	Receive service which is scalable to demand
The service dimension of cloud desire	
Efficiency	Receive service that help users be more economically efficient
Creativity	Receive services which aid innovation and creativity
Simplicity	Receive service which is simple to understand and use

ISI-WoS keywords reflecting Venter & Whitleys technological and service desires

The technological dimensions of cloud desire	Keywords	# records	# instances
Equivalence	Equivalence	2	3
	Equivalent	5	5
Variety	Variety	33	35
	Variation	8	8
Abstraction	Abstraction	13	13
	Abstracting	12	15
Scalability	Scalability	**34**	**34**
	Scalable	**97**	**113**
Average hits per keyword		26	28
The service dimension of cloud desire	Keywords	# records	# instances
Efficiency	Efficiency	**42**	**44**
	Efficient	**139**	**146**
Creativity	Creativity	2	2
	Creative	1	1
Simplicity	Simplicity	0	0
	Simple	31	32
Average hits per keyword		**36**	**38**

Principal components analysis (PCA) of 1108 documents about cloud computing

Basic form of factor analysis which linearly transforms a original set of observed variables to a substantially smaller set of artificial variables that represents most of the information in the original set (Dunteman 1989)

Typically used on survey data with 10-30 variables for each artificial dimension

In the context of this analysis, the cases are the 1108 documents extracted from ISI – WoS and the variables are 122 keywords (binary 1-0) that are common across these documents

Tradeoff between keyword coverage and explained variance

Principal components analysis procedure

1. Elimination of keywords that appeared in fewer than 15 records, resulting in 122 unique and very frequently cited words. These cover 89 % of the 1108 records in the dataset

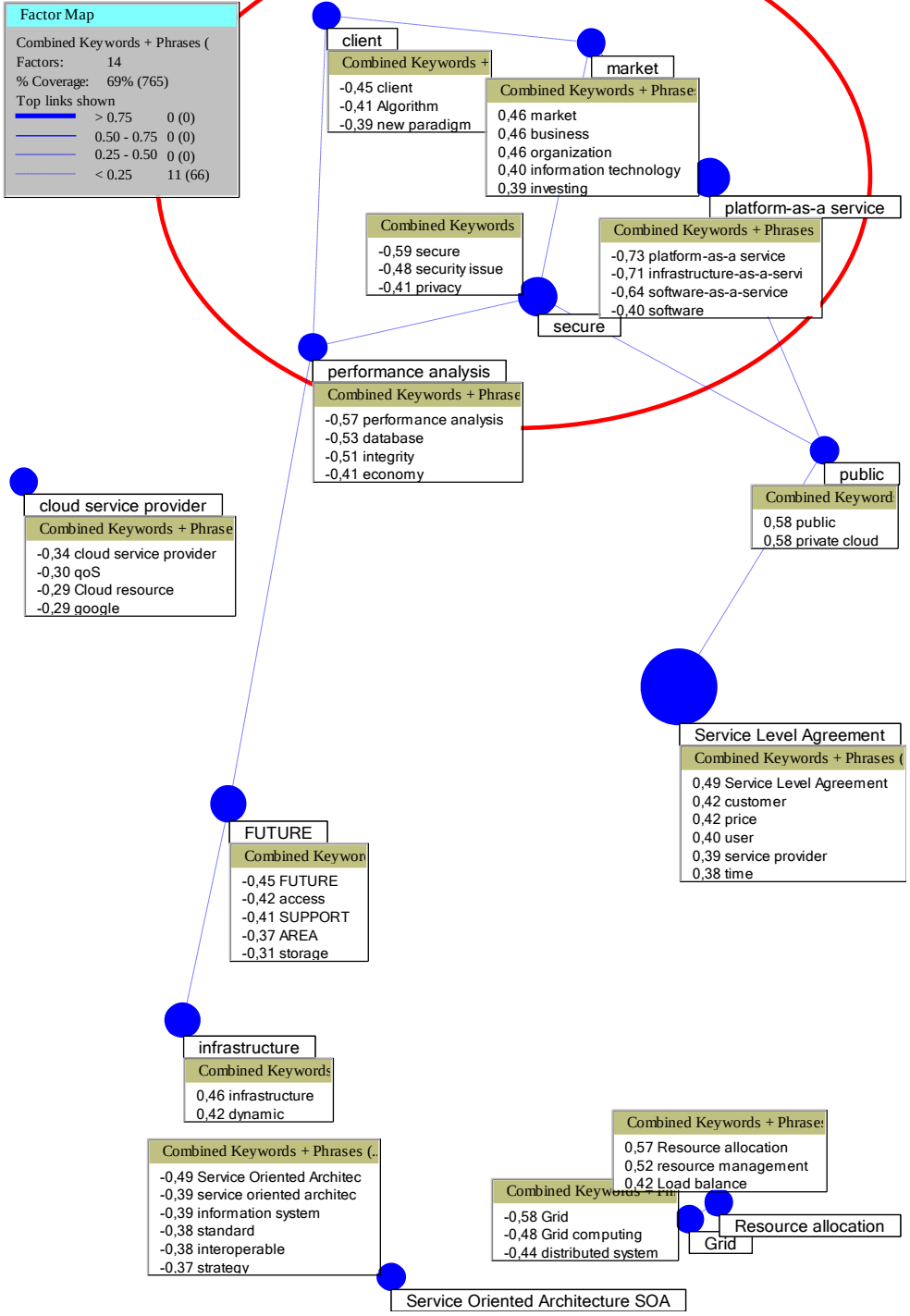
2. Principal components analysis in Vantagepoint reduced 112 keywords-variables into 14 principal components.

3. **Can be interpreted as theoretical constructs if validated against theory and knowledge about the research domain (Venters & Whitley 2012)**

Will show the results in the VP software here….

Map of 14 principal components

- Decomposes keywords lists into a set of discrete clusters
- High factor loadings (> 0,5 / -0,5) indicate that the keywords occur frequently together in the same article abstracts
- Lines and distance between components indicate degree to which keywords of different components co-occur in the same article abstracts



Claims about cloud desires vs principal components from ISI-WoS data

Technological dimension of cloud desire	**'Technical' principal components from ISI-WoS dataset**	**Rank**
○ Equivalence	Resource allocation / load balance	2
○ Variety	Performance analysis / database	3
○ Abstraction	Security / privacy	4
○ Scalability	Grid / distributed system	7
	Service-Oriented Architecture	10
	Client/algorithm	11
	Infrastructure	13
	Public & private cloud / scalable	9
Service dimension of cloud desire	**'Service' principal components from ISI-WoS dataset**	**Rank**
○ Efficiency	PaaS, IaaS, SaaS	1
○ Creativity	Market / business / organization	5
○ Simplicity	Quality / data center / collaboration	6
	Service-level agreement / customer/price	8
	Cloud service provider	12
	Future/access/support	14

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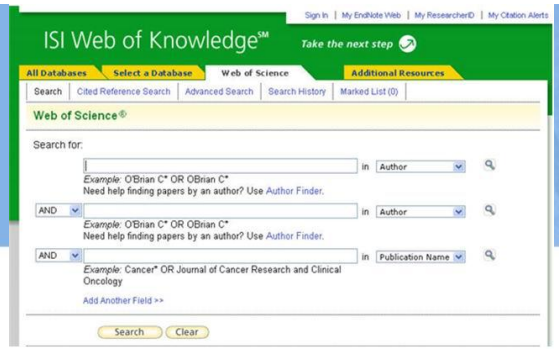
Which are the most important trends right now?



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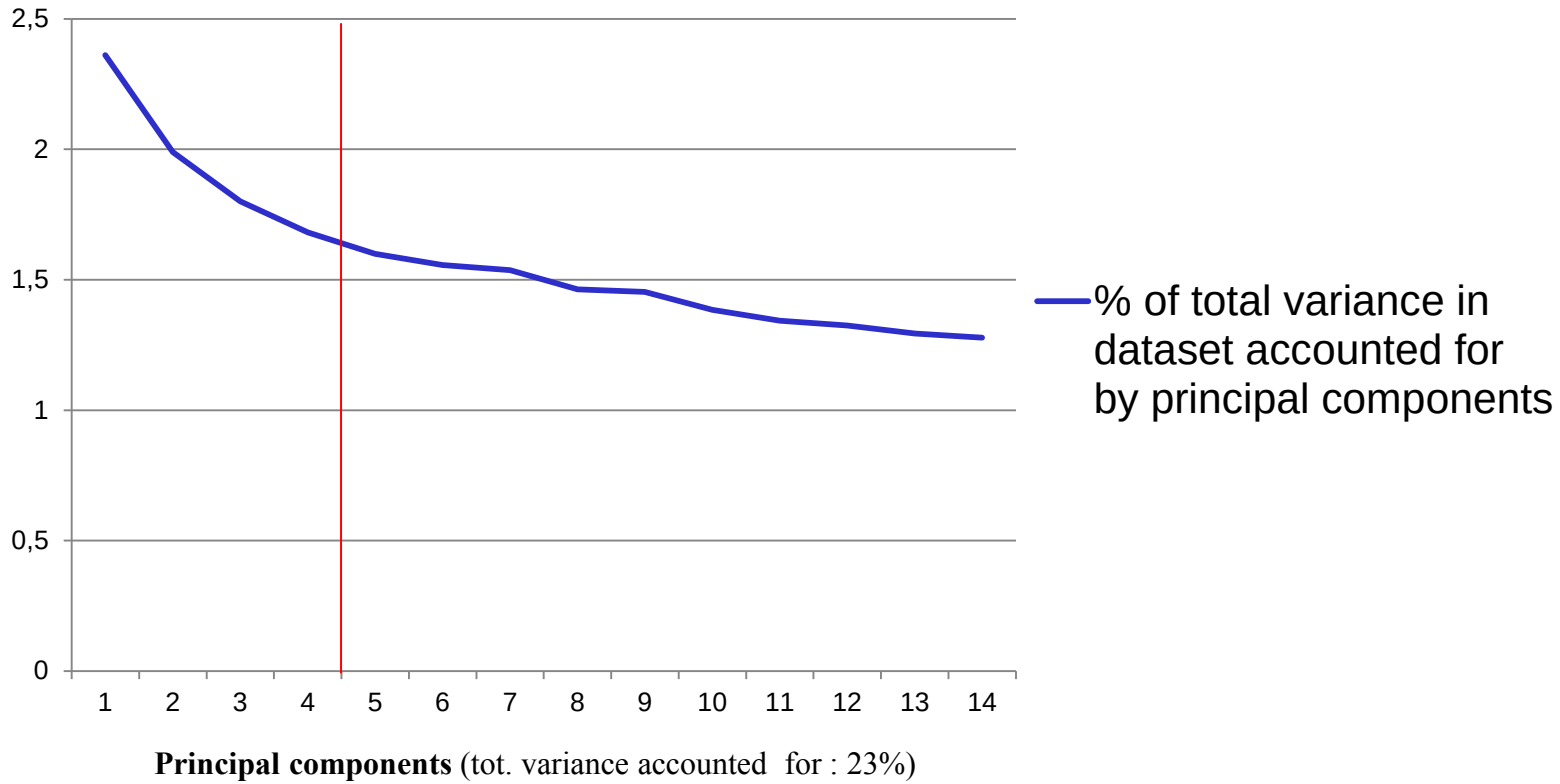
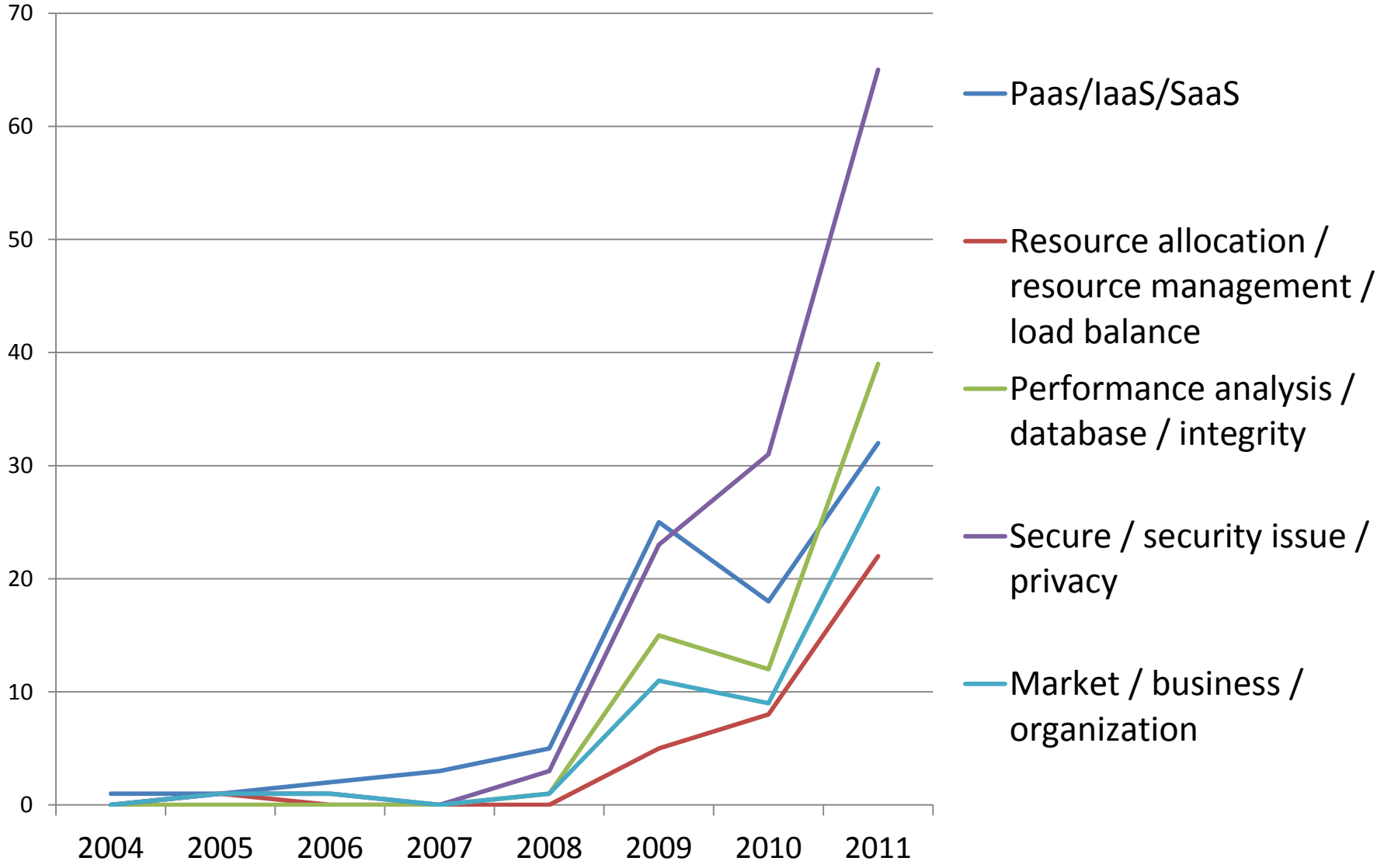
Scree plot of 14 principal components



Top 5 principal components

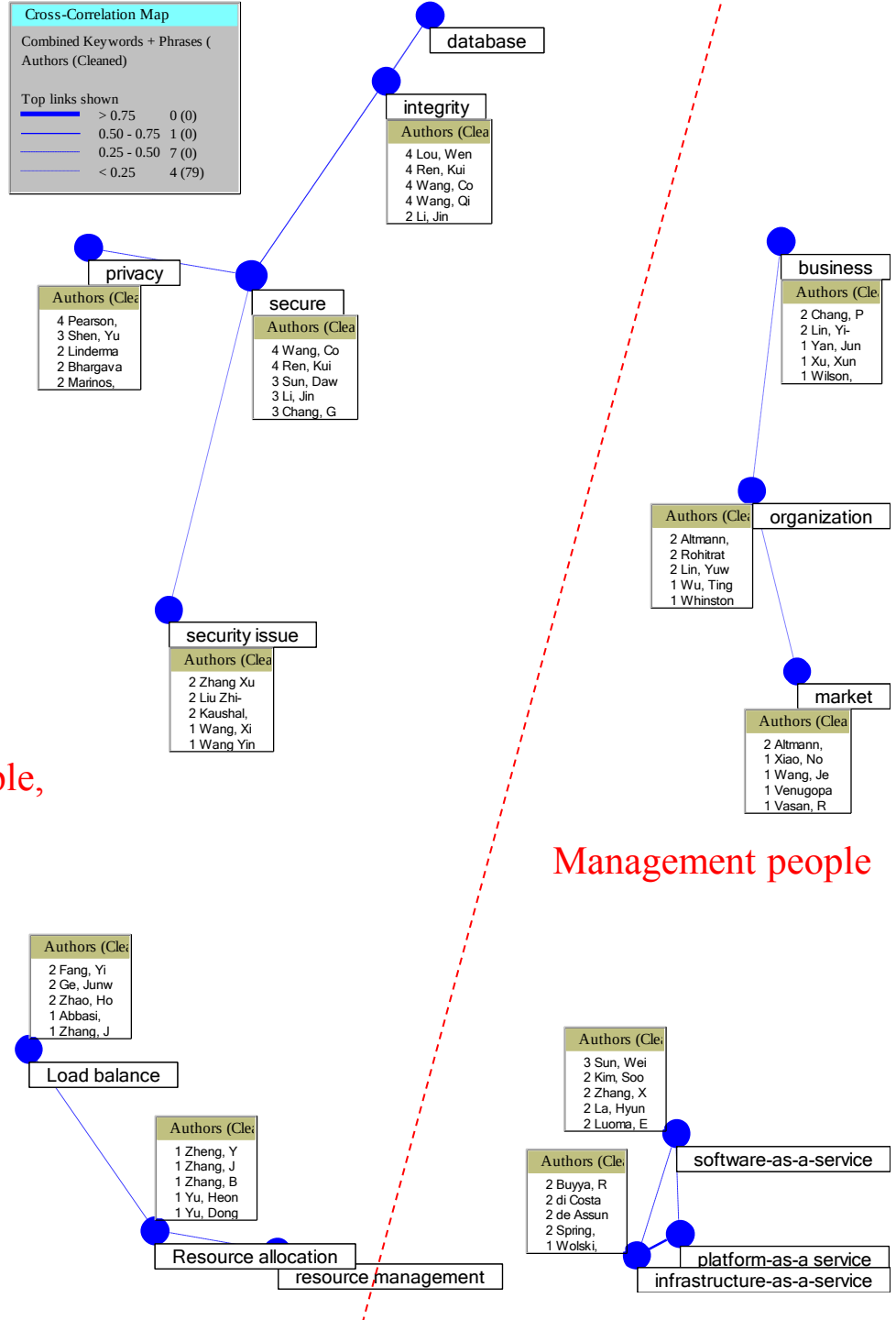
Top 5 principal components		Cumulative variance	Keywords	Eigenvalue loadings (+1 to -1)
1	Platform as a service	*2,4 %*	Platform as a service	-0,73
			Infrastructure as a service	-0,71
			Software as a service	-0,64
2	Resource allocation	4,4	Resource allocation	0,57
			Resource management	0,52
			Load balance	0,42
3	Performance analysis	6,2 %	Performance analysis	-0,59
			Database	-0,52
			Integrity	-0,50
4	Secure	7,8 %	Secure	-0,59
			Security issue	-0,47
			Privacy	-0,40
5	Market	9,4 %	Market	0,47
			Organization	0,46
			Business	0,46

Evolution of PCA constructs based on raw count of top3 loading keywords



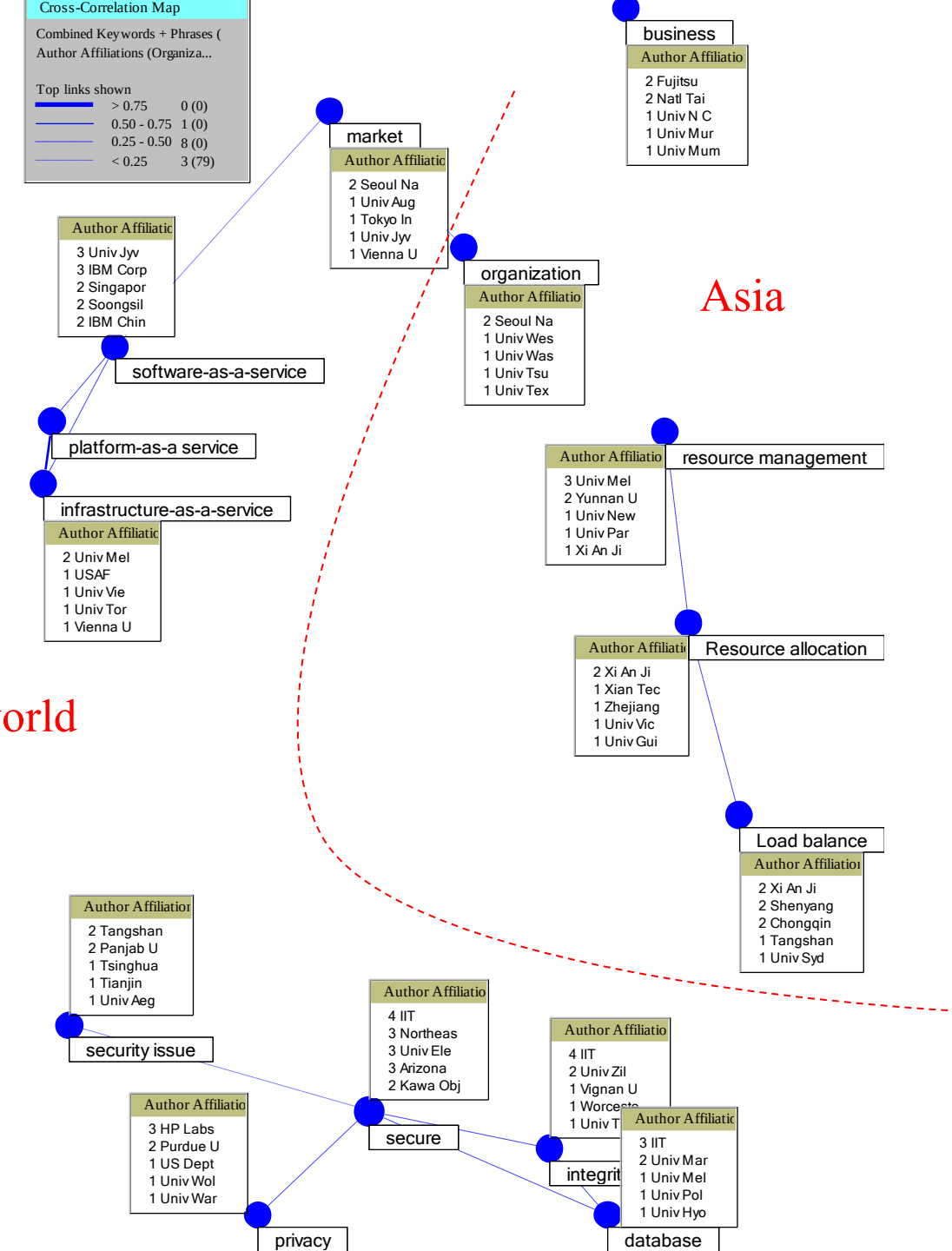
Cross-correlation map of authors writing about all 5 PCA constructs

- Authors x top 3 keywords in PC
- Show groups of people who write about the same things
- Lines and distance between components indicate degree to which the same keywords occur in the article abstracts of different authors



Cross-correlation map of institutions publishing about all 5 PCA constructs

- Authors x top 3 keywords in PC
- Show groups of institutions that publish about the same things
- Lines and distance between components indicate degree to which the same keywords occur in article abstracts of authors from different institutions



Conclusions 1

- Cloud computing is a fast-evolving but highly scattered research area

  -Many isolated research communities with little contact and few overlapping research topics

- ‘Not an integrated research field, but should rather understood as a phenomenon that is the object of research of many different fields

Conclusions 2

- ISI- WoS keyword analysis and principal components analysis seem to mirror Venters and Whitleys claims about ‘technological and service-oriented’ cloud desires.
  - One exception is the ‘creativity’ dimension which is not strongly reflected in the academic literature

- We need to put more time and effort into comparing and linking these two analyses (a function)

Conclusions 3

- Realtively equal balance between technical and service-oriented topics, but emphasis seems to be moving towards services (a sign of early maturation)
- Security, performance analysis and PaaS/SaaS/IaaS seem to be the most important current trends
- Chinese institutions seem well positioned to dominate the research area in the future

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