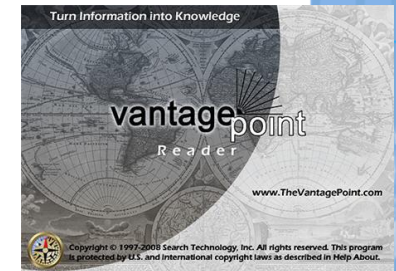


# What characterizes academic research about cloud computing? – a research profiling approach

Contribution to workshop on Cloud Computing,  
IFI Blindern 22. October 2012

Jarle Moss Hildrum & Ben Eaton

Center for Technology, Innovation and Culture, University of Oslo  
Institute for Informatics, University of Oslo





*‘Since its emergence around 2007 the topic (cloud computing) has exploded in interest within academic and technical literatures (...) It is difficult to fully make sense of this diverse set of publications.’*

*(Venter and Whitley 2012, p. 2)*

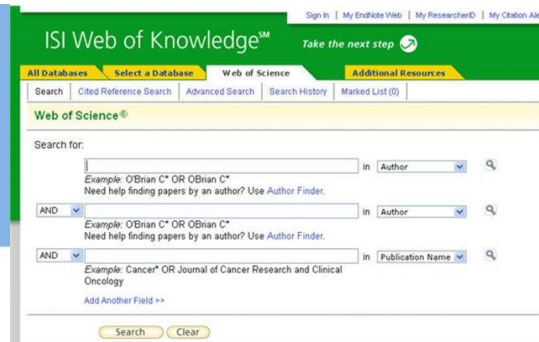
# Objective of the presentation

- Present a large-scale **research profile** of cloud computing published on the ISI – web of science between 2006 and 2011
- Examine the degree to which current concerns of corporate users of cloud computing (as presented by Venters and Whitley 2012) are also becoming the concerns of academic researchers

<b>Traditional Literature Review</b>	<b>Research Profiling</b>
Micro focus (paper-by-paper)	Macro focus (patterns in the literature as a body) using search engines (ISI, Scopus) and text-mining software
Narrow range (~20 references)	Wide range (~20 – 20,000 references)
Tightly restricted to the topic	Encompassing the topic + related areas
Text discussion	Text, numerical, and graphical depiction
How, why	Who, what, when, where

Porter et al. (2002, p. 353)

# Case study: What characterizes research on cloud computing published on the ISI Web of Science?



ISI Web of Knowledge™ Take the next step

All Databases | Select a Database | Web of Science | Additional Resources

Search | Cited Reference Search | Advanced Search | Search History | Marked List (0)

Web of Science®

Search for:

in

Example: O'Brian C\* OR O'Brian C\*  
Need help finding papers by an author? Use Author Finder.

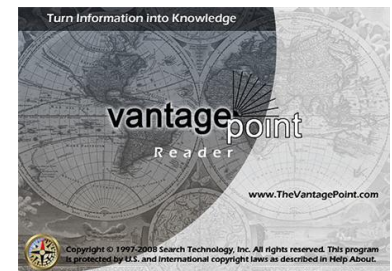
AND  in

Example: O'Brian C\* OR O'Brian C\*  
Need help finding papers by an author? Use Author Finder.

AND  in

Example: Cancer\* OR Journal of Cancer Research and Clinical Oncology

Add Another Field >>



# Search engine: ISI Web of Knowledge

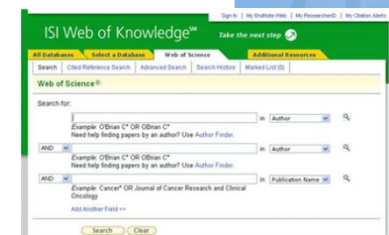
- Contains **Science Citation Index (SCI)**, **Social Science Citation Index (SSCI)** and **Arts & Humanities Citation Index (A&HCI)**
- The ISI Database is a gold standard by which national governments (e.g. USA, UK, Australia) evaluate national R&D performance.
- SCI offers dense coverage of most areas of science, and is cleanly and uniformly structured.

Limitations: no books (486 cloud books on Amazon), some important papers (Armbruster et al 2010) not registered, stringent citation counts

Source: Porter & Cunningham (2005, p. 356)

# Search procedure in ISI WoS

- Initial search string for finding publications about cloud computing: cloud computing\*, Cloud comput\*, cloud-based\*, cloud service\*, PaaS\*, IaaS\*, SaaS\*, cloud\*, the cloud\*
  - Reduced search string after iterative testing and elimination of inefficient search terms: cloud computing\*, cloud-based\*, cloud service\*, PaaS\*, SaaS\*, IaaS\*
  - Search restricted to publication titles
  - Restriction to largest ISI categories: Computer science, engineering, telecommunications & Business economics
- Number of publications after initial search: 1224



# The text mining tool

TIK



UNIVERSITY  
OF OSLO

Turn Information into Knowledge

**vantage** **point**  
Reader

[www.TheVantagePoint.com](http://www.TheVantagePoint.com)

Copyright © 1997-2008 Search Technology, Inc. All rights reserved. This program is protected by U.S. and International copyright laws as described in Help About.

The advertisement features a background of several overlapping, faded maps. A large, semi-transparent white circle is positioned on the right side, partially overlapping the maps. The text 'vantage point' is written in a bold, sans-serif font, with 'vantage' in black and 'point' in white with a black outline. Below it, the word 'Reader' is written in a smaller, white, sans-serif font. The website address 'www.TheVantagePoint.com' is located in the lower right quadrant. In the bottom left corner, there is a small, circular logo of a compass rose. The overall color scheme is monochromatic, using shades of gray and white.



The search result from ISI is saved and imported to Vantagepoint software  
 The bibliographic information of each article is nicely “fielded” in the text-mining tool



```

ISI_mcdm_1_500.txt - Notepad
File Edit Format View Help
FN ISI Export FormatVR 1.0PT JAU Jalali, MR Afshar, A Marino, MAAF Jalali,
M. R. Afshar, A. Marino, M. A.TI Multi-colony ant algorithm for continuous
multi-reservoir operation optimization problemsSO WATER RESOURCES MANAGEMENTLA
EnglishDT ArticleDE ant colony; optimization; multi-colony; multi-reservoirID
QUADRATIC ASSIGNMENT PROBLEM; SYSTEM; SEARCHAB Ant Colony Optimization (ACO)
algorithms are basically developed for discrete optimization and hence their
application to continuous optimization problems require the transformation of
a continuous search space to a discrete one by discretization of the
continuous decision variables. Thus, the allowable continuous range of
decision variables is usually discretized into a discrete set of allowable
values and a search is then conducted over the resulting discrete search space
for the optimum solution. Due to the discretization of the search space on
the decision variable, the performance of the ACO algorithms in continuous
problems is poor. In this paper a special version of multi-colony algorithm is
proposed which helps to generate a non-homogeneous and more or less random
mesh in entire search space to minimize the possibility of loosing global
optimum domain. The proposed multi-colony algorithm presents a new scheme
which is quite different from those used in multi criteria and multi objective
problems and parallelization schemes. The proposed algorithm can efficiently
handle the combination of discrete and continuous decision variables. To
investigate the performance of the proposed algorithm, the well-known
multimodal, continuous, nonseparable, nonlinear, and illegal (CNNI) Fletcher-
Powell function and complex 10-reservoir problem operation optimization have
been considered. It is concluded that the proposed algorithm provides
promising and comparable solutions with known global optimum results.c1 IUST,
Tehran, Iran. Mahab Ghodss Consulting Engrs, Tehran, Iran. Iran Univ Sci &
Technol, Dept Civil Engrn, Tehran, Iran. Iran Univ Sci & Technol, Ctr
Excellence Fundamental Studies Struct Mech, Tehran, Iran. Univ Calif Davis,
Hydro1 Program, Davis, CA 95616 USA. Univ Calif Davis, Dept Civil & Environm
Engrn, Davis, CA 95616 USA.RP Jalali, MR, IUST, Tehran, Iran.EM
mrjalali@iust.ac.ir a_afshar@iust.ac.ir MAMarino@ucdavis.eduCR ABBASI H,
2005, THESIS IRAN U SCI TE ABBASPOUR KC, 2001, ADV WATER RESOUR, V24, P827
BACK T, 1996, EVOLUTIONARY ALGORITHM BILCHEV G, 1995, LECT NOTES COMPUTER, V993,
P25 BOLONSI M, 1993, THESIS POLITECNICO M BULLNHEIMER B, 1998, HIGH
PERFORMANCE ALG, P87 CALEGARI PR, 1999, THESIS ECOLE POLYTEC COLORNI A,
1994, BELGIAN J OPERATIONS, V34, P39 DORIGO M, 1992, THESIS POLITECNICO M
DORIGO M, 1996, IEEE T SYST MAN CY B, V26, P29 DORIGO M, 1997, IEEE T
EVOLUTIONARY, V1, P53 DORIGO M, 1999, NEW IDEAS OPTIMIZATI, P11 DORIGO M,
2000, FUTURE GENER COMP SY, V16, P851 DREO J, 2002, LNCS, V2463, P216 ESAT
V, 1994, HYDROINFORMATICS 94, P225 FAHMY HS, 1994, 943034 AM SOC AGR EN
    
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Record Display

Print Copy Select All Raw Fields Order Wrap Classify Previous Next

PT J  
 AU Korhonen, P  
 Syrjanen, M  
 TI Resource allocation based on efficiency analysis  
 SO MANAGEMENT SCIENCE  
 LA English  
 DT Article  
 DE resource allocation; data envelopment analysis; frontier analysis;  
 multiple-objective linear programming  
 ID DATA ENVELOPMENT ANALYSIS; DECISION-MAKING UNITS; DEA  
 AB The purpose of this paper is to develop an approach to a  
 resource-allocation problem that typically appears in organizations  
 with a centralized decision-making environment, for example,  
 supermarket chains, banks, and universities. The central unit is  
 assumed to be interested in maximizing the total amount of outputs  
 produced by the individual units by allocating available resources to  
 them. We will develop an interactive formal approach based on data  
 envelopment analysis (DEA) and multiple-objective linear programming  
 (MOLP) to find the most preferred allocation plan. The units are  
 assumed to be able to modify their production in the current production  
 possibility set within certain assumptions. Various assumptions are  
 considered concerning returns to scale and the ability of each unit to  
 modify its production plan. Numerical examples are used to illustrate  
 the approach.  
 C1 Helsinki Sch Econ, Helsinki 00101, Finland.  
 RP Korhonen, P, Helsinki Sch Econ, POB 1210, Helsinki 00101, Finland.  
 EM [pekka.korhonen@hkkk.fi](mailto:pekka.korhonen@hkkk.fi)  
[mikko.syrjanen@hkkk.fi](mailto:mikko.syrjanen@hkkk.fi)  
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 FARE R, 2000, SOCIOECONOMIC PLANNI, V34, P35  
 GOLANY B, 1988, J OPER RES SOC, V39, P725  
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 GOLANY B, 1995, MANAGE SCI, V41, P1172  
 JORO T, 1998, MANAGE SCI, V44, P962  
 KORHONEN P, 1988, NAV RES LOG, V35, P615  
 KORHONEN PJ, 1986, EUR J OPER RES, V24, P277  
 STEUER RE, 1986, MULTIPLE CRITERIA OP  
 STEWART TJ, 1996, J OPER RES SOC, V47, P654  
 THANASSOULIS E, 1992, EUR J OPER RES, V56, P80  
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 PI LINTHICUM HTS  
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 SN 0025-1909  
 J9 MANAGE SCI  
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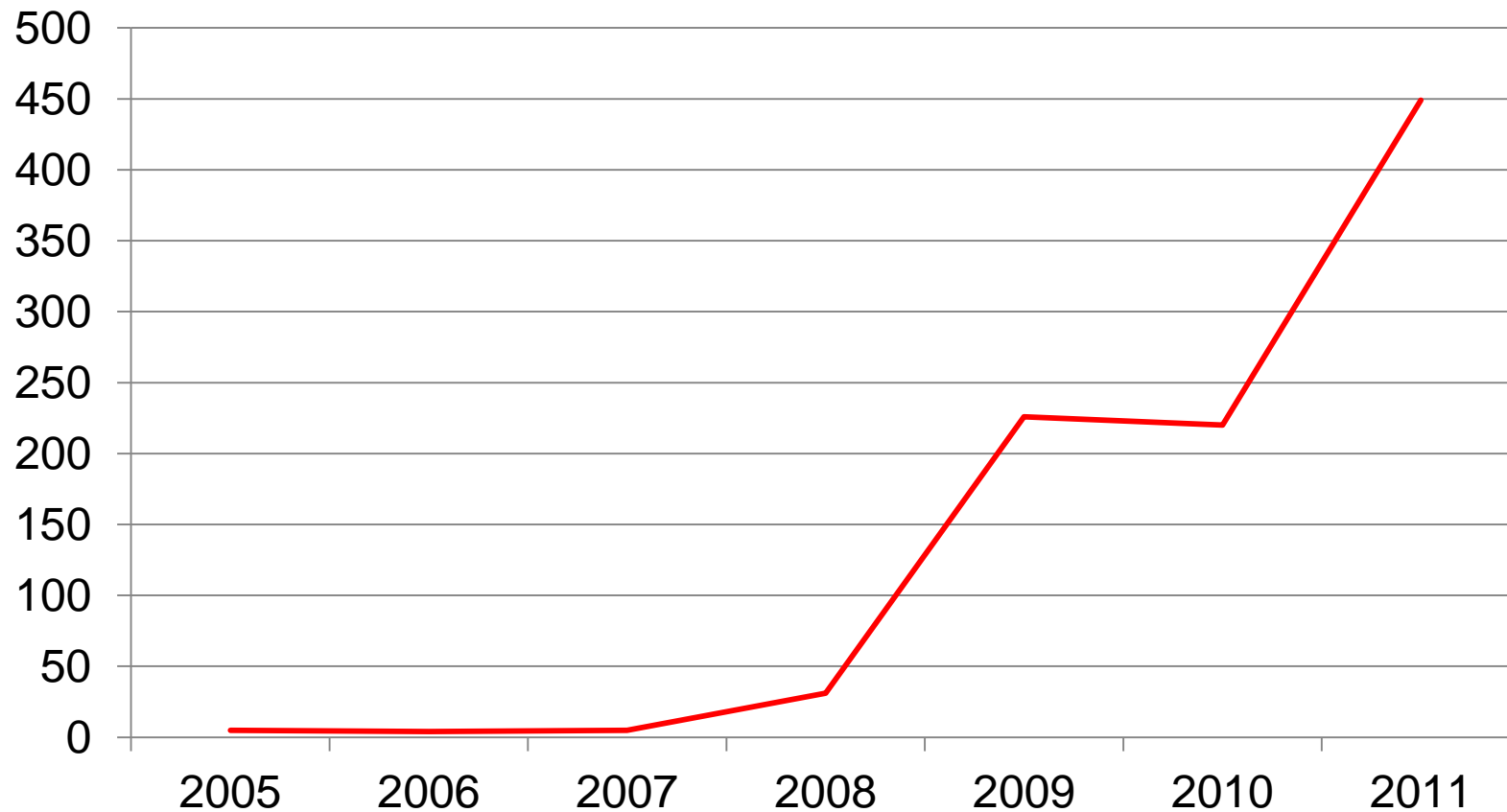
Notes about this record  Omit from new datasets

# Analysis – part 1

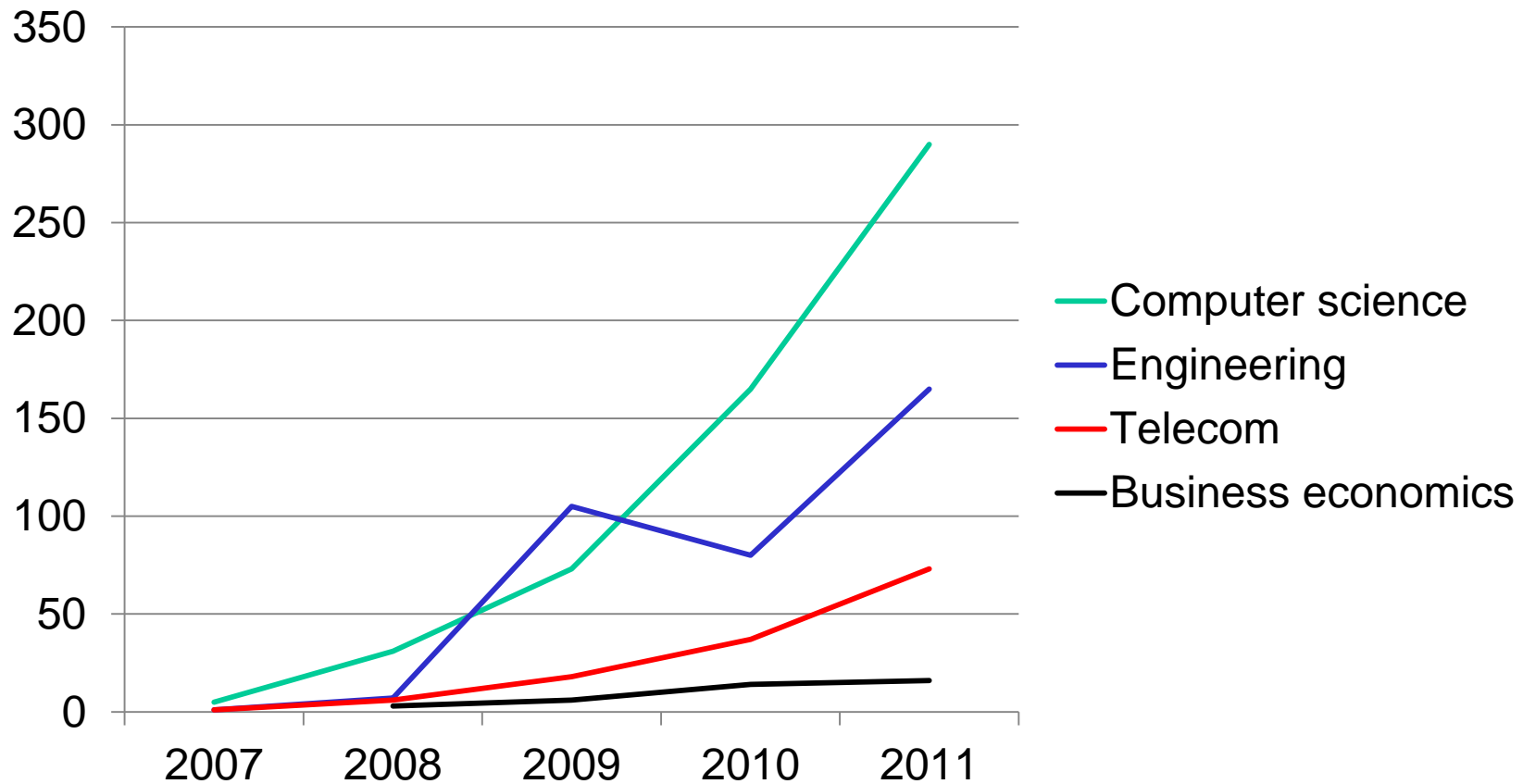


- How is the field growing?
- What disciplines, institutions & authors are the most prolific contributors?
- Are there dominant research groups and if so where are they?

## Publications with 'cloud computing' or equivalent in title - raw count



## Disciplinary fields and their development



## Publication outlets with papers about cloud computing (*average no. of papers per outlet 1,8*)

	# outlets	% of total
# outlets with 1 paper	<b>415</b>	<b>68</b>
# outlets with 2 papers	101	17
# outlets with 3 papers	33	5,4
# outlets with 4-10 papers	48	7,8
# of outlets with 11-20 papers	6	0,9
# of outlets with >20 papers	1	0,2
Total	608	100%

## Distribution of ISI-WOS citations

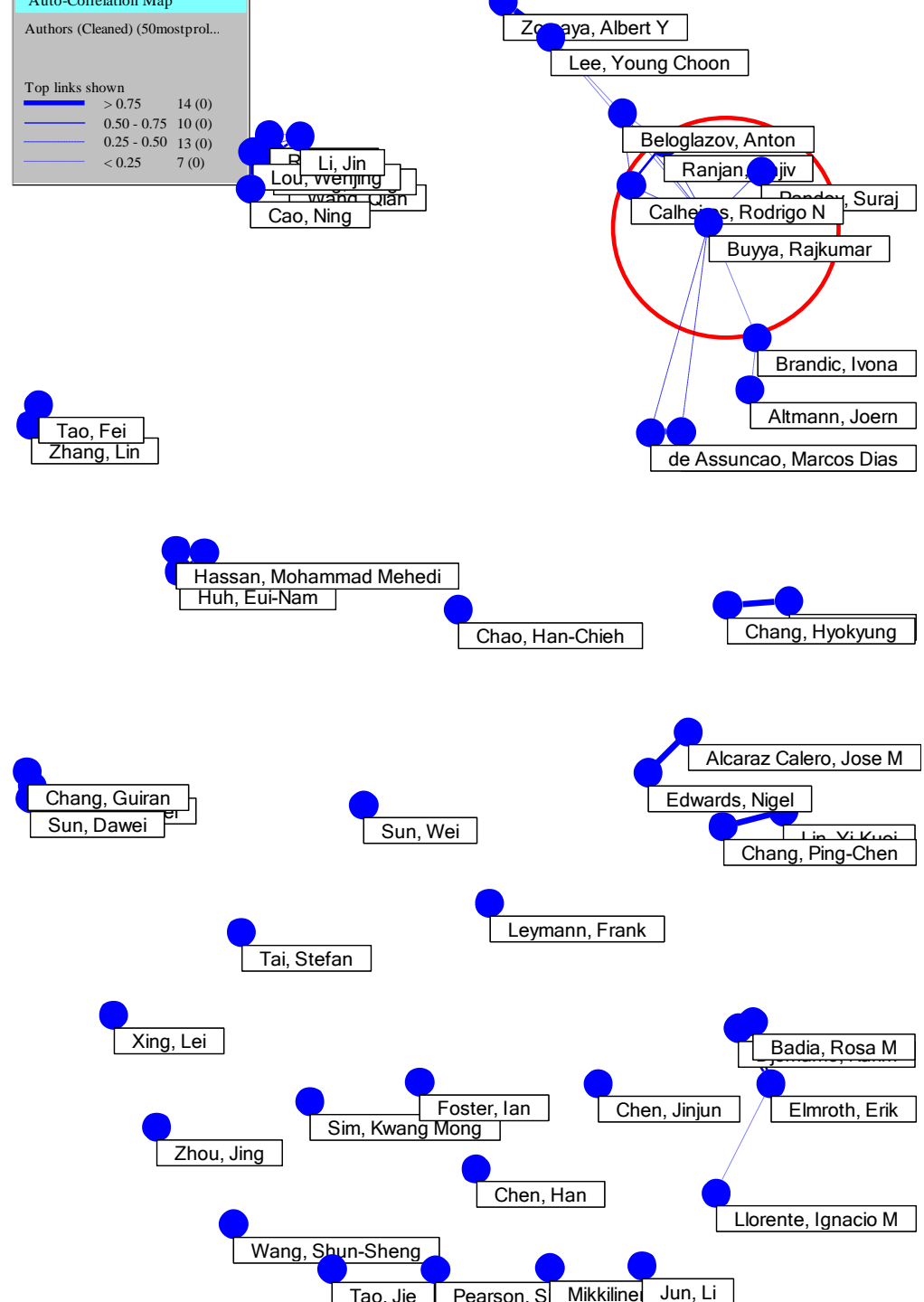
# Citations	# papers	% of total
0	854	76
1	115	10
2	52	5
3-10	75	7
11-20	11	1
21-50	6	0,6
194	1	0,08
<b>Total</b>	<b>1108</b>	<b>100%</b>

# 10 most prolific authors and institutions

Author	# records	Institution	# records
Buyya, R. (Univ. Melbourne)	25	Univ. Melbourne	27
Lou, W. (Worcester Polytech, USA)	11	Tsingua Univ.	18
Ren, K. (Guangzhou Univ.)	11	Univ. Elect Sci & Tech. China	18
Wang, Cong (Worcester Polytech)	10	Fujitsu Ltd	16
Hassan, M. M. (Kyung Hee Univ, S. Korea)	8	IBM Corp	15
Huh, E. (Kyung Hee Univ, S. Korea)	8	Wuhan Univ.	14
Wang, Quian (Guangzhou Univ)	7	Kyung Lee Univ.	11
Brandic, I. (Vienna Univ Technol)	6	IIT	10
Li, J. (IIT)	6	Microsoft Corp	10
Mikkeliini, R. (Kawa Objects Inc)	6	Beijing Univ Posts & Telecommun	9
% of total publications (1108)	8,8%	Sum	13,5%

# Collaboration map of 50 most prolific authors (>3 records)

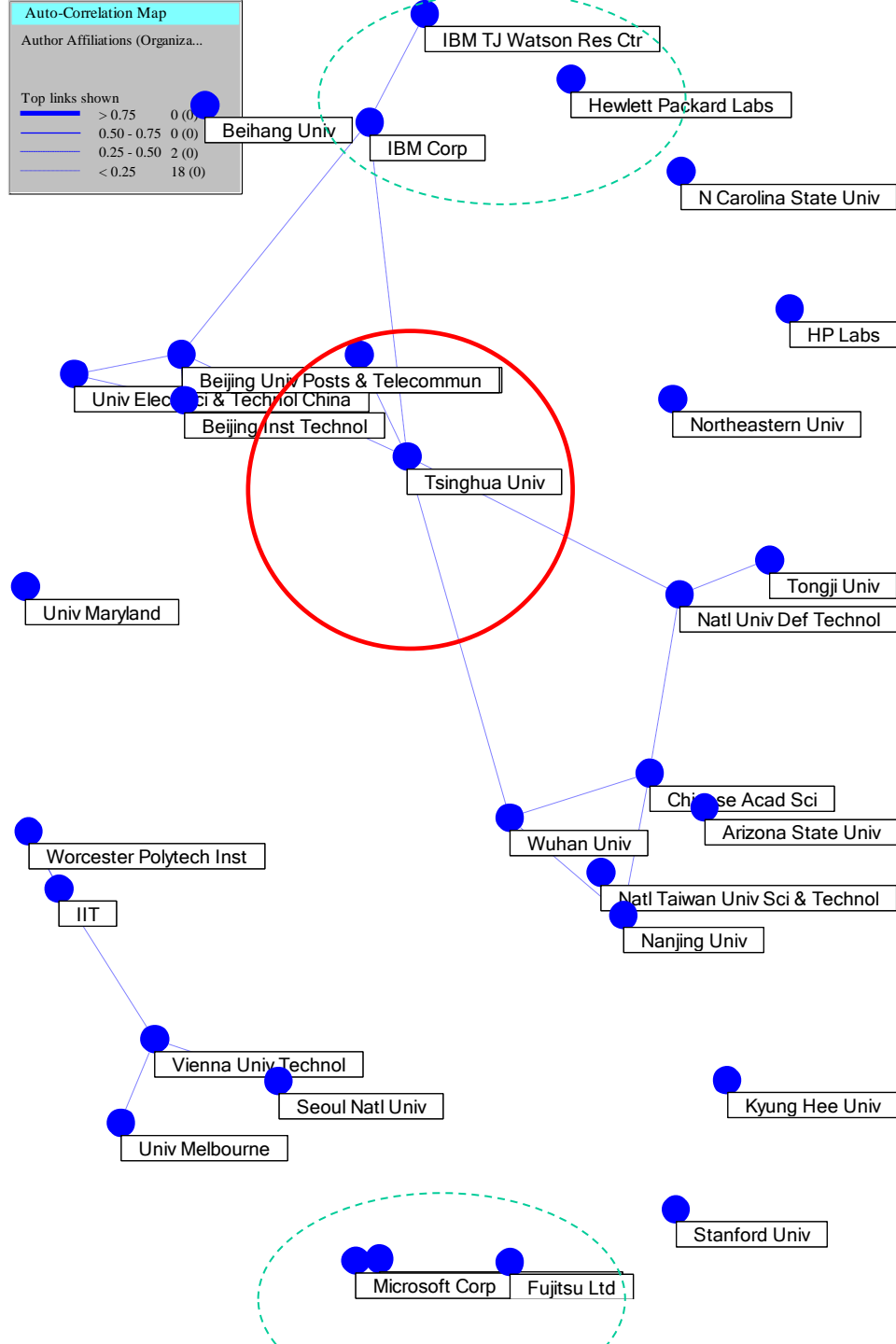
- Lines and distance between nodes indicate degree to which authors occur as authors in the same article abstracts





# Collaboration map of 50 most prolific institutions (>3 records)

- Lines and distance between nodes indicate degree to which institutions occur as contributors in the same article abstracts



# Analysis part 2: a text mining approach



Which are the key academic research dimensions in cloud computing?

Do these reflect Venter & Whitleys 2012s seven dimensions of ‘cloud desires’ (which are based on interviews from the corporate sector)

What are the trends right now?

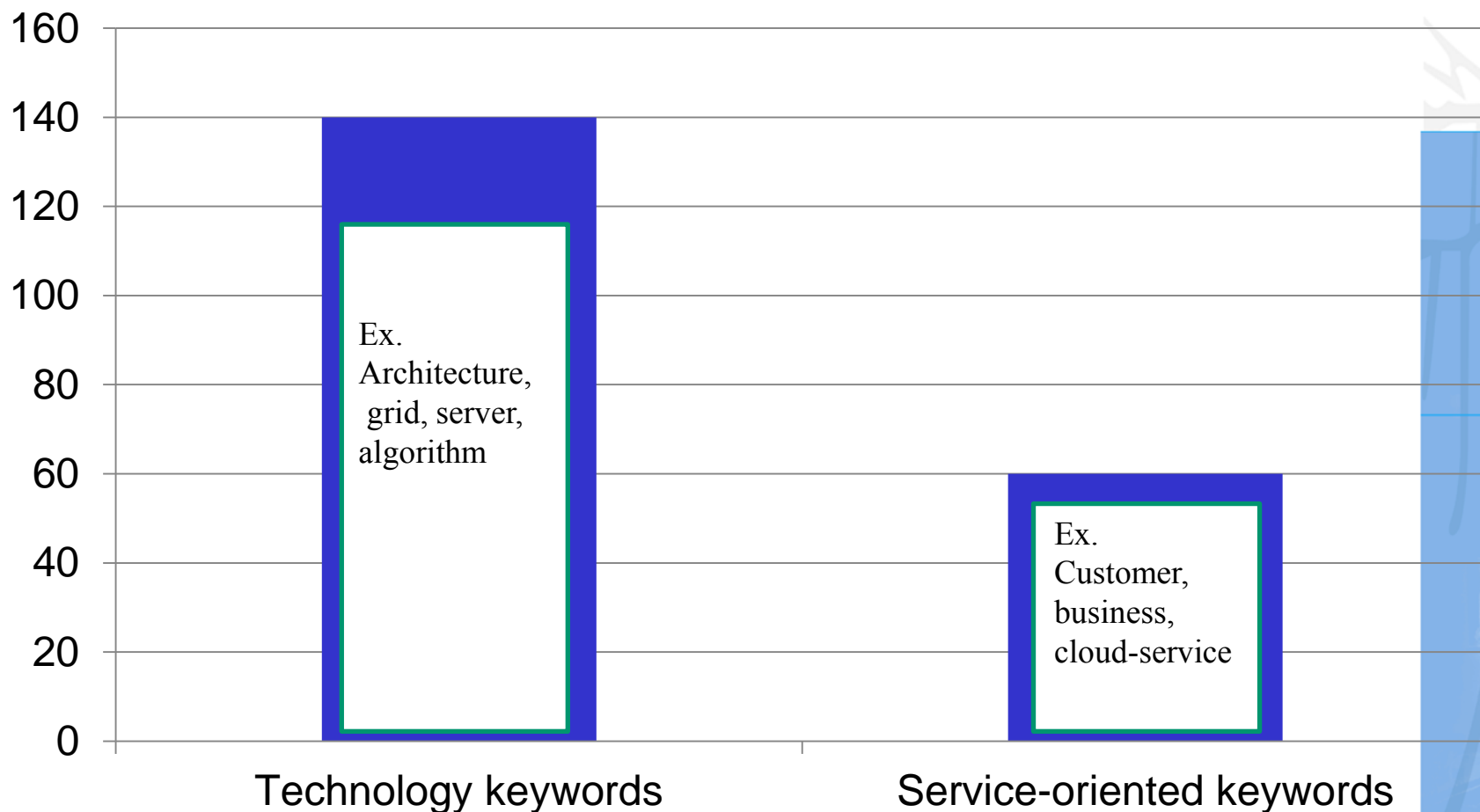
# Keyword extraction and data cleaning of ISI-WoS dataset

1. Words in abstracts, keywords and titles were extracted from all 1108 records in the cleaned dataset. **Total: 19977 words**
  - Words from abstracts and titles extracted by VP NLP function - Word separation, removal of stop words (the, that, who, etc)
2. Combination of equivalent terms (*platform* and *platforms*) – using word stemming filters in VP. Manual removal of remaining equivalents **total: 18031**
3. Removal of main search words, names of countries & companies + trivial words. **Total: 18009**

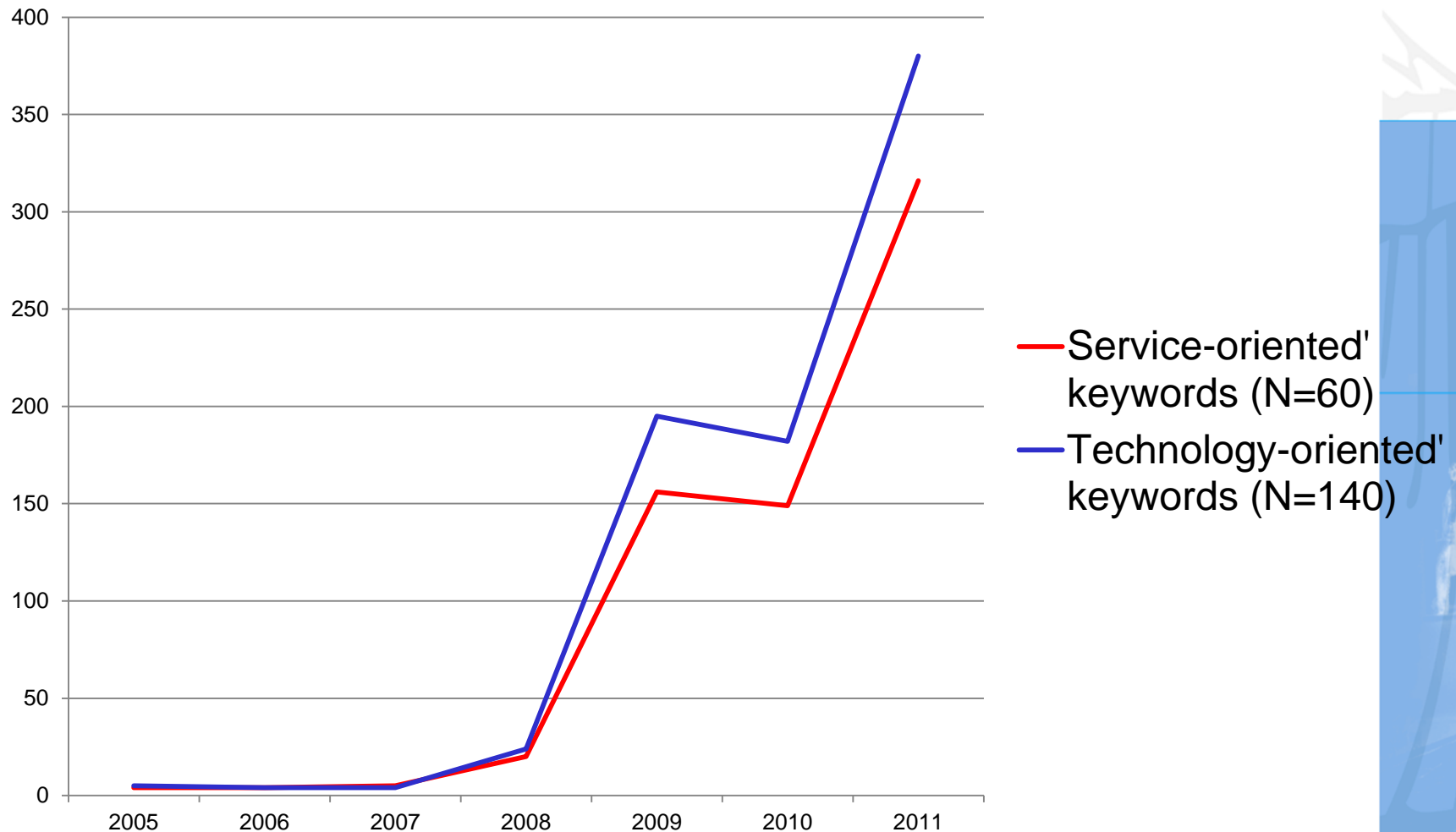
# Most frequent keywords in cleaned list

<b>Top 5 Keywords</b>	<b>#Records</b>	<b># Instances</b>
Service	372	591
User	187	275
Environment	168	249
Secure	123	177
Infrastructure	109	149

# Distribution of 'technology keywords' and 'service keywords' – among 200 top occurring keywords (>15 records) in ISI-WoS dataset



# Occurrence of 'service-oriented' and 'technology-oriented' keywords in publications about cloud computing 2005-2011



# Claims about cloud computing based on insights from corporate sector (Venters and Whitley 2012, p. 3)

<b>The technological dimensions of cloud desire</b>	
Equivalence	Receive technical services that are equivalent to locally running services
Variety	Receive service that provides variety with respect to relevant use
Abstraction	Receive technical services that abstracts away unnecessary complexity
Scalability	Receive service which is scalable to demand
<b>The service dimension of cloud desire</b>	
Efficiency	Receive service that help users be more economically efficient
Creativity	Receive services which aid innovation and creativity
Simplicity	Receive service which is simple to understand and use



# ISI-WoS keywords reflecting Venter & Whitleys technological and service desires

<b>The technological dimensions of cloud desire</b>	Keywords	# records	# instances
Equivalence	Equivalence	2	3
	Equivalent	5	5
Variety	Variety	33	35
	Variation	8	8
Abstraction	Abstraction	13	13
	Abstracting	12	15
Scalability	Scalability	<b>34</b>	<b>34</b>
	Scalable	<b>97</b>	<b>113</b>
<i>Average hits per keyword</i>		26	28
<b>The service dimension of cloud desire</b>	Keywords	# records	# instances
Efficiency	Efficiency	<b>42</b>	<b>44</b>
	Efficient	<b>139</b>	<b>146</b>
<b>Creativity</b>	<b>Creativity</b>	<b>2</b>	<b>2</b>
	<b>Creative</b>	<b>1</b>	<b>1</b>
Simplicity	Simplicity	0	0
	Simple	31	32
<i>Average hits per keyword</i>		<b>36</b>	<b>38</b>



# Principal components analysis (PCA) of 1108 documents about cloud computing

Basic form of factor analysis which linearly transforms a original set of observed variables to a substantially smaller set of artificial variables that represents most of the information in the original set (Dunteman 1989)

Typically used on survey data with 10-30 variables for each artificial dimension

In the context of this analysis, the cases are the 1108 documents extracted from ISI – WoS and the variables are 122 keywords (binary 1-0) that are common across these documents

Tradeoff between keyword coverage and explained variance

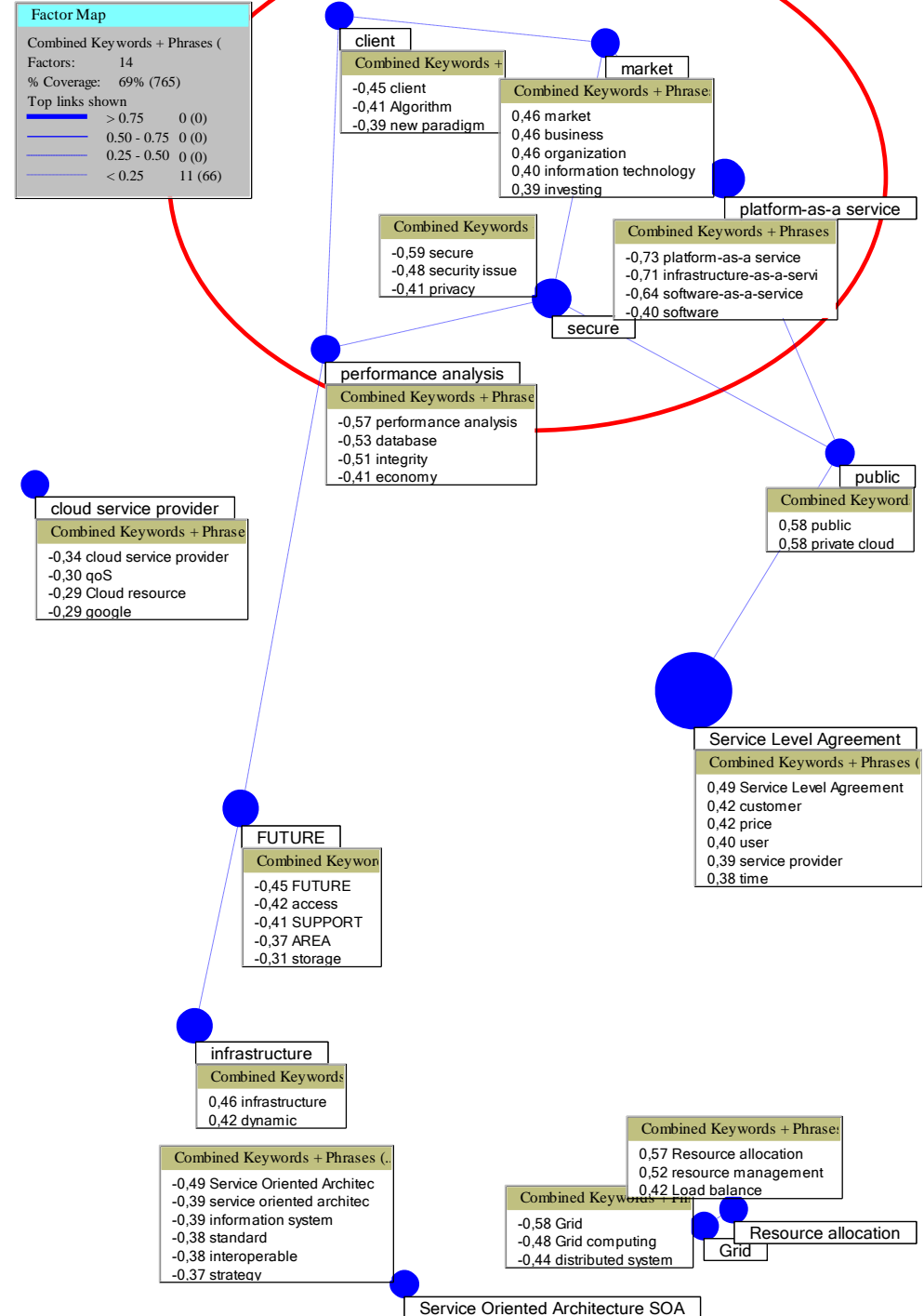
# Principal components analysis procedure

1. Elimination of keywords that appeared in fewer than 15 records, resulting in 122 unique and very frequently cited words. These cover 89 % of the 1108 records in the dataset
2. Principal components analysis in Vantagepoint reduced 112 keywords-variables into 14 principal components.
3. **Can be interpreted as theoretical constructs if validated against theory and knowledge about the research domain (Venters & Whitley 2012)**

Will show the results in the VP software here....

# Map of 14 principal components

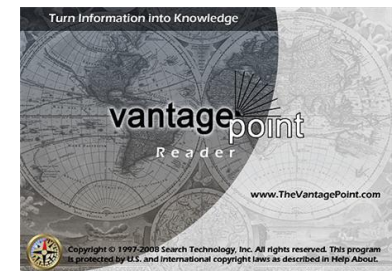
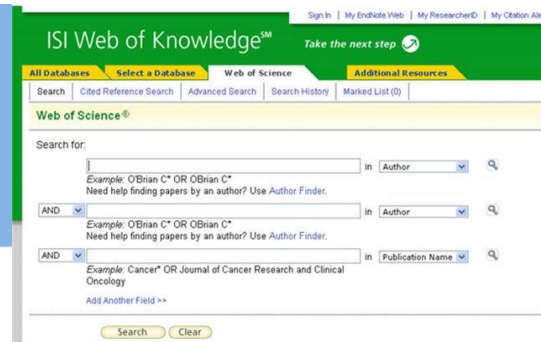
- Decomposes keywords lists into a set of discrete clusters
- High factor loadings ( $> 0,5 / -0,5$ ) indicate that the keywords occur frequently together in the same article abstracts
- Lines and distance between components indicate degree to which keywords of different components co-occur in the same article abstracts



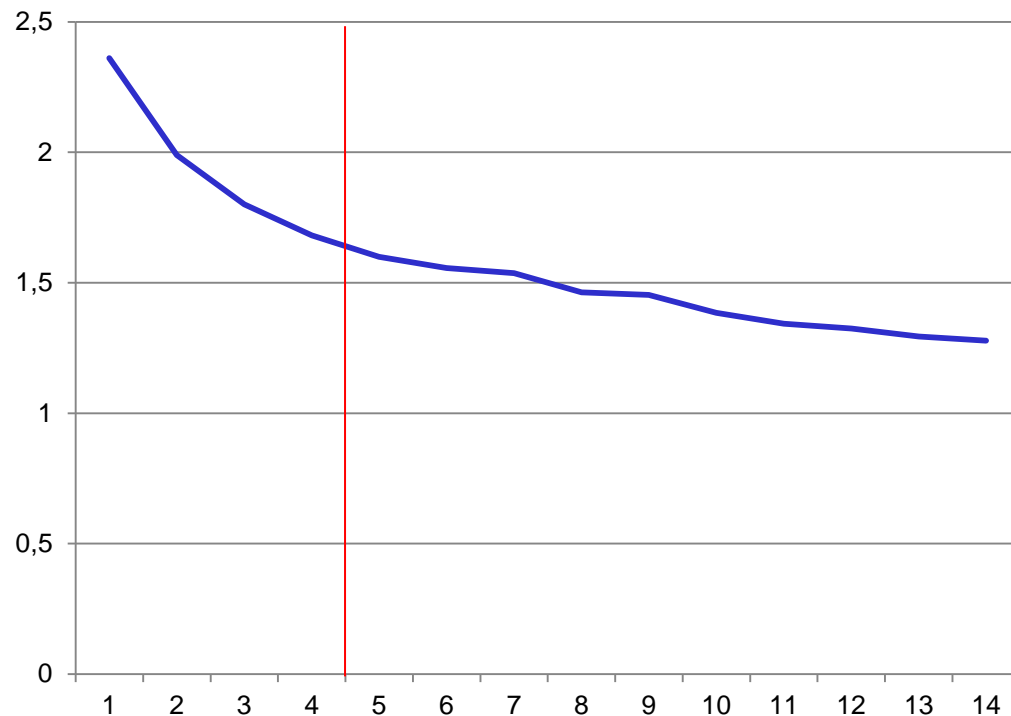
# Claims about cloud desires vs principal components from ISI-WoS data

<b>Technological dimension of cloud desire</b>	<b>'Technical' principal components from ISI-WoS dataset</b>	<b>Rank</b>
<ul style="list-style-type: none"> <li>○ Equivalence</li> <li>○ Variety</li> <li>○ Abstraction</li> <li>○ Scalability</li> </ul>	Resource allocation / load balance	2
	Performance analysis / database	3
	Security / privacy	4
	Grid / distributed system	7
	Service-Oriented Architecture	10
	Client/algorithm	11
	Infrastructure	13
	Public & private cloud / scalable	9
<b>Service dimension of cloud desire</b>	<b>'Service' principal components from ISI-WoS dataset</b>	<b>Rank</b>
<ul style="list-style-type: none"> <li>○ Efficiency</li> <li>○ Creativity</li> <li>○ Simplicity</li> </ul>	PaaS, IaaS, SaaS	1
	Market / business / organization	5
	Quality / data center / collaboration	6
	Service-level agreement / customer/price	8
	Cloud service provider	12
	Future/access/support	14

# Which are the most important trends right now?



# Scree plot of 14 principal components



— % of total variance in dataset accounted for by principal components

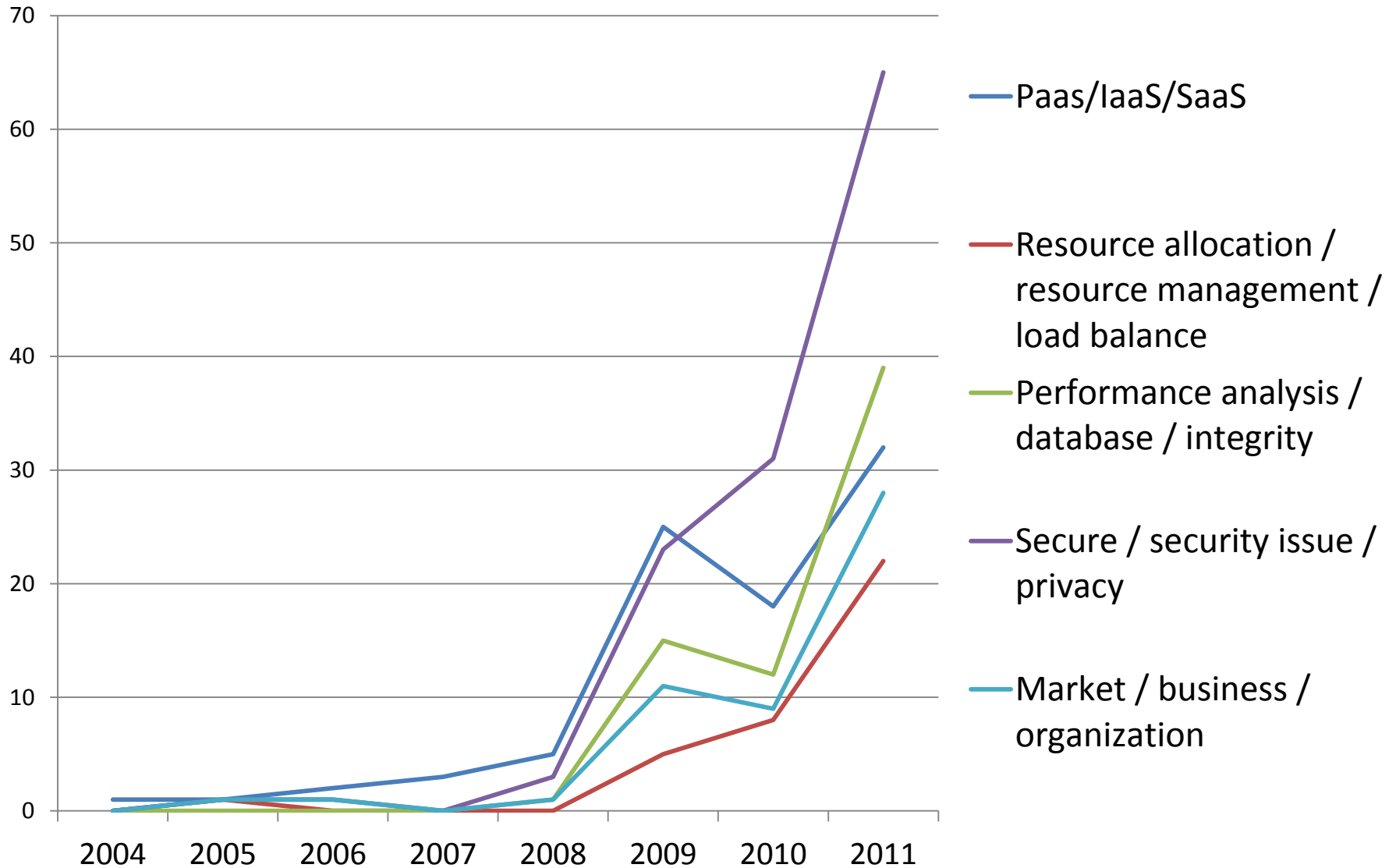
Principal components (tot. variance accounted for : 23%)

# Top 5 principal components

Top 5 principal components		Cumulative variance	Keywords	Eigenvalue loadings (+1 to -1)
1	Platform as a service	2,4 %	Platform as a service	-0,73
			Infrastructure as a service	-0,71
			Software as a service	-0,64
2	Resource allocation	4,4	Resource allocation	0,57
			Resource management	0,52
			Load balance	0,42
3	Performance analysis	6,2 %	Performance analysis	-0,59
			Database	-0,52
			Integrity	-0,50
4	Secure	7,8 %	Secure	-0,59
			Security issue	-0,47
			Privacy	-0,40
5	Market	9,4 %	Market	0,47
			Organization	0,46
			Business	0,46

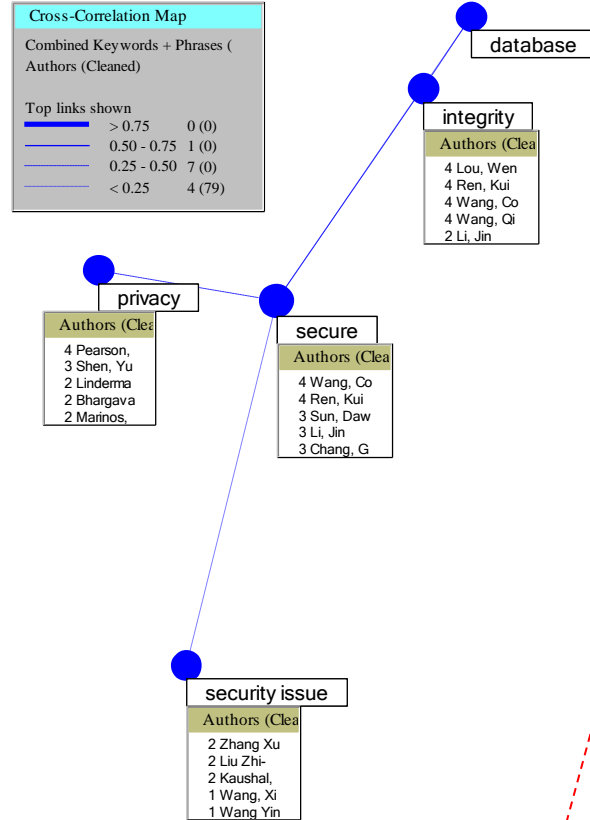


# Evolution of PCA constructs based on raw count of top3 loading keywords



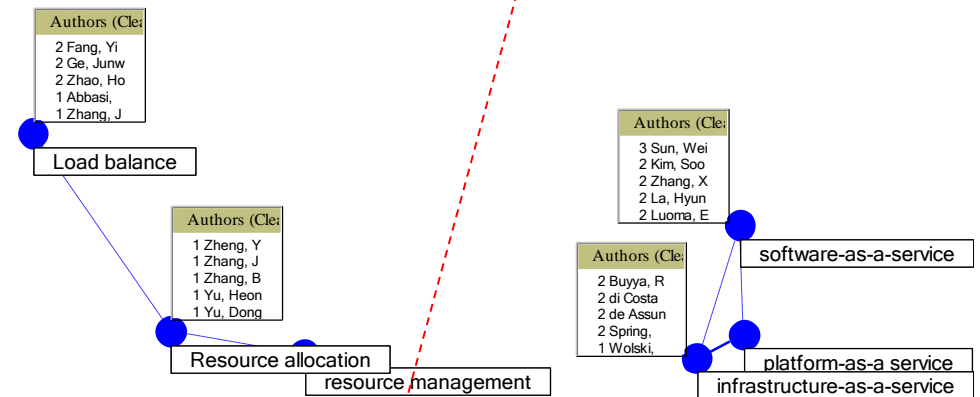
# Cross-correlation map of authors writing about all 5 PCA constructs

- Authors x top 3 keywords in PC
- Show groups of people who write about the same things
- Lines and distance between components indicate degree to which the same keywords occur in the article abstracts of different authors



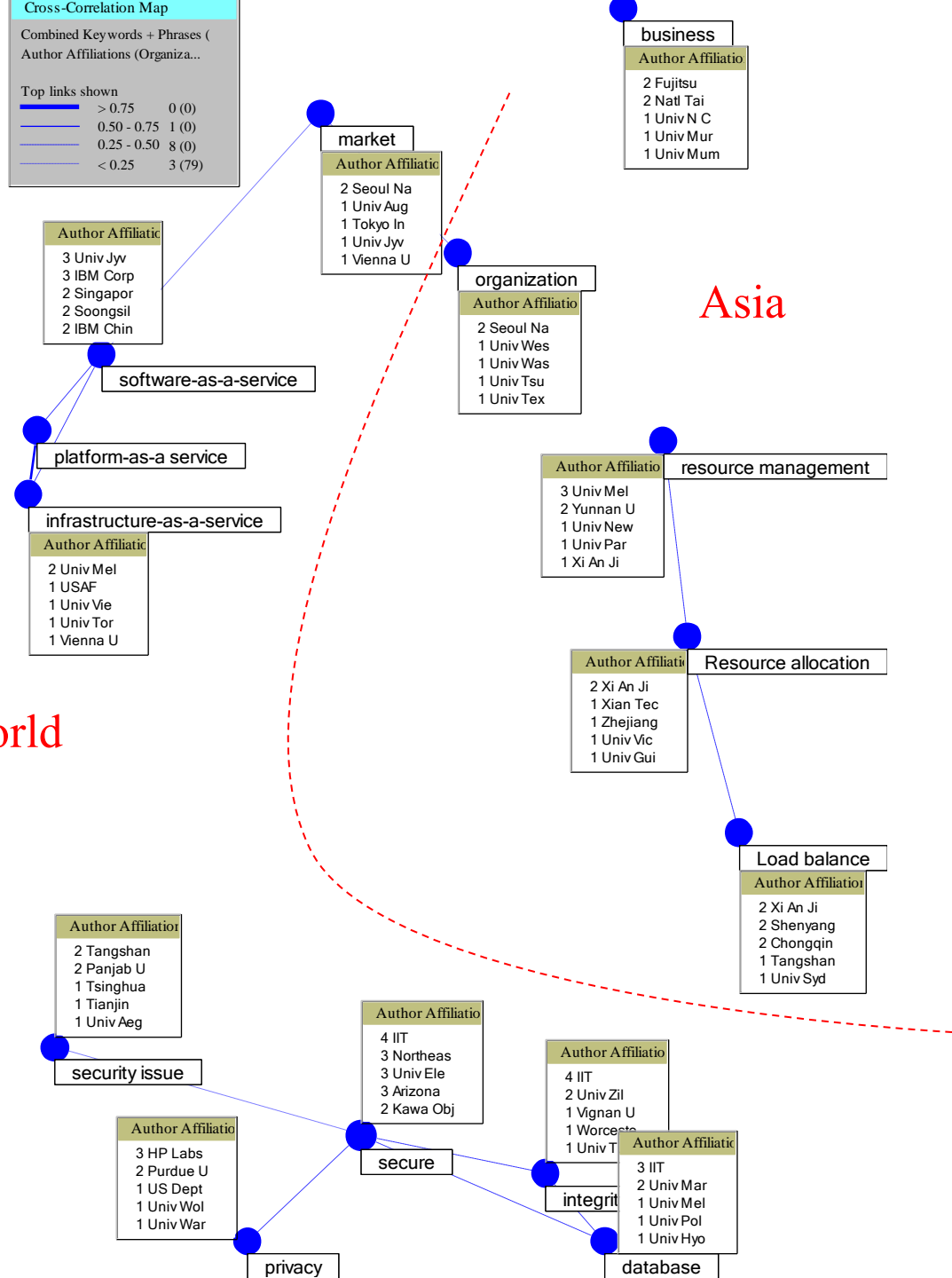
Software people,  
engineers

Management people



# Cross-correlation map of institutions publishing about all 5 PCA constructs

- Authors x top 3 keywords in PC
- Show groups of institutions that publish about the same things
- Lines and distance between components indicate degree to which the same keywords occur in article abstracts of authors from different institutions



# Conclusions 1

- Cloud computing is a fast-evolving but highly scattered research area
  - Many isolated research communities with little contact and few overlapping research topics
- ‘Not an integrated research field, but should rather understood as a phenomenon that is the object of research of many different fields

## Conclusions 2

- ISI- WoS keyword analysis and principal components analysis seem to mirror Venters and Whitleys claims about ‘technological and service-oriented’ cloud desires.
  - One exception is the ‘creativity’ dimension which is not strongly reflected in the academic literature
- We need to put more time and effort into comparing and linking these two analyses (a function)

## Conclusions 3

- Relatively equal balance between technical and service-oriented topics, but emphasis seems to be moving towards services (a sign of early maturation)
- Security, performance analysis and PaaS/SaaS/IaaS seem to be the most important current trends
- Chinese institutions seem well positioned to dominate the research area in the future
-